Achieving workflow efficiency in imaging not only saves time and money, it helps you improve quality and meet regulatory requirements. But it’s challenging to make improvements when your tools are designed for volume based models instead of today’s value based environment.

Fortunately, there’s Change Healthcare Workflow Intelligence™ -- an integrated platform that helps you consolidate and access all your quality, communication, and interpretation tasks in one unified worklist. It lets you prove your value to your health system, improve your productivity, and prepare for MACRA.
Prioritize Cases, Optimize Sub-Specialist Use, and Close The Communication Loop

Reduce turnaround times: Customers see improvements by 26% in Labor and Delivery, 35% in ED, and 50% in ICU*

Productivity Through Flexibility
Change Healthcare Workflow Intelligence is an enterprise, vendor-neutral solution that fits into your current IT environment and enables you to bring all studies into a single worklist. It supports your efforts to align your quality, clinical and operational enterprise goals with your imaging goals.

Our workflows give your radiologists the flexibility and intelligence they need to be successful in today's complex reading environment. They combine prioritization, dynamic assignment, and automatic notifications to send studies to the right resource and escalate them until they're complete. Then, they measure the results so you know what's working and where you still need to improve.

Streamlined and Efficient
Change Healthcare Workflow Intelligence assigns priority to studies in the workflow based on patient location, sub-specialty, procedure type, complexity, eligibility, service-level agreement (SLA), escalation, age, and more. Using a set of configurable triggers, the solution integrates best practices to help you manage quality and regulatory requirements; in addition to image interpretation, it supports a full range of quality workflows, including anonymous peer review, mammo image review, critical test results management and more.

Our solution routes each task or study to the most appropriate radiologist based on specialty or availability. If a task becomes more urgent or isn’t completed within your defined SLA, it’s dynamically escalated and reassigned to another user. It also sends notifications to the relevant team until the task is complete.

Sophisticated Collaboration
Users can access the worklist directly from PACS and see their assigned tasks in order of priority. The most urgent tasks are at the top of the list, so it's easy for them to manage the clinically urgent tasks first.

Instant messaging, notifications, email, and text tools help improve collaboration and across the enterprise. Radiologists, technologists, specialists outside the imaging department, and referring physicians can all connect and communicate to facilitate better patient care.

*Average turnaround times based on customer-provided data collected Sep-Dec 2015