Our Eligibility & Patient Access solution provides patient profile and benefits insights at the point of service to help support appropriate care delivery, as well as efficient and accurate reimbursement.

For providers, this means better front-end information to improve claiming processes and reimbursement rates. For payers, it means less time spent pending, rejecting, and reworking claims.
Help Reduce Costs by Verifying Eligibility and Benefits at the Point of Service

**Benefits for Payers**
- Make it easy for providers to submit clean claims to you by delivering real-time eligibility and benefits information at the point of care
- Achieve greater efficiency and cost savings by optimizing the time staff spends verbally communicating patient access information to providers, and reworking claims
- Help increase provider and member satisfaction by facilitating faster claims payments

**Real-Time Access**
- Access to real-time eligibility and benefits information helps support accurate payments
- Real-time transactions are driven from existing technology platforms with direct or hosted connections for a seamless workflow
- Change Healthcare’s Intelligent Healthcare Network™ connects to 800,000 physicians and 2,100 payers to provide broad access*

**Benefits for Providers**
- Help increase clean claims and help reduce the risk of denials by accessing real-time eligibility and benefit information at the point of service
- Quickly edit and resubmit rejected claims to help prevent delays in payment
- Obtain timely referrals and prior authorizations to facilitate patient access and help support maximum reimbursement

*Internal Change Healthcare statistics

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About Change Healthcare

Change Healthcare is inspiring a better healthcare system. Working alongside our customers and partners, we leverage our software and analytics, network solutions and technology-enabled services to help them improve efficiency, reduce costs, increase cash flow, and more effectively manage complex workflows. Together, we are accelerating the journey toward improved lives and healthier communities.

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