

**CHANGE**  
HEALTHCARE

# Inspiring a Better Healthcare System



# The Challenge

The healthcare industry is facing unprecedented financial pressures, coupled with a corresponding rise in consumerism. As the complexity of healthcare increases, both payers and providers are struggling to grow their businesses. Most are wrestling with incomplete data, disparate systems, and a lack of effective integration.

Change Healthcare partners with our customers to help contain costs and engage consumers. Together, we aim to create a more collaborative and efficient healthcare system that enables better patient care, choice, and outcomes at scale.

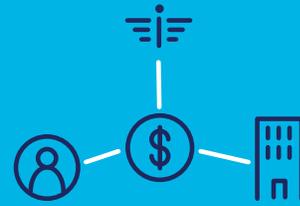
# Who We Are

Change Healthcare occupies a uniquely interconnected position at the epicenter of healthcare. We deliver healthcare information technology and services to payers, providers, and consumers.

Our interoperable software and analytics solutions help improve costs, quality, and outcomes for all major stakeholders – including commercial and governmental payers, employers, hospitals, physicians and providers, laboratories, and consumers.

- **Our Provider Solutions** help providers increase patient access, ensure clinically appropriate care, and manage claims and payments across the revenue cycle
- **Our Payer Solutions** address payment accuracy, network management, and the transition to value-based reimbursement, offering digital consumer and member engagement tools to help patients make choices based on quality, cost, and convenience

As one of the country's largest independent healthcare IT companies, Change Healthcare has the scale to enable greater capacity, innovation, and customer service. We invest in emerging technology, partnering with leading companies in areas such as artificial intelligence and blockchain to bring our customers innovative solutions.



**5,500**  
Hospitals

**118,000**  
Dentists

**900,000**  
Physicians

**600**  
Laboratories

**33,000**  
Pharmacies

**2,200**  
Payer Connections

**1 in 3**  
US Patient Records

**\$1 Trillion**  
Healthcare Claims

**14 Billion**  
Healthcare Transactions

# Who We Are Helping



## Payers

- Payment accuracy
- Consumer and member engagement
- Network management
- Transition to value-based payment
- Claims and payment management
- Support for clinically appropriate care



## Providers

- Revenue and financial risk management
- Patient access
- Support for clinically appropriate care
- Claims and payment management
- Optimization of diagnostic and clinical data
- Imaging, workflow, and extended care



## Consumers

- Access to personal health information
- Engagement with providers
- Electronic payments
- Tools to help evaluate healthcare choices based on quality, cost, and convenience

## Our Promise

Change Healthcare is inspiring a better healthcare system. We are dedicated to accelerating the journey toward improved lives and healthier communities through:

- Delivering solutions that enable better patient care, choice, and outcomes
- Building strategic relationships to innovate and solve your biggest challenges
- Building trust through our commitment to customer service
- Building customer communities to enhance feedback and customer interaction



