OUR COMMITMENT TO YOU

The U.S. healthcare industry is governed by regulations established by the U.S. Department of Health & Human Services (HHS) and Office of Civil Rights (OCR) resulting principally from the Health Insurance Portability and Accountability Act (HIPAA) and administrative simplification provisions of the Affordable Care Act (ACA).

Final rule regulations in effect include:

- Transaction and Code Sets Standards:
  - ASC X12N VERSION 5010:
    - ASC X12N Health Care Eligibility Benefit Inquiry and Response (270/271)
    - ASC X12N Health Care Claim Status Request and Response (276/277)
    - ASC X12N Health Care Claims: Professional (837P), Institutional (837I), Dental (837D)
    - ASC X12N Health Care Claim Payment/Advice (835)
    - ASC X12N Health Care Services Review – Request for Review and Response (278)
    - ASC X12N Benefit Enrollment and Maintenance (834)
    - ASC X12N Payroll Deducted and Other Group Premium Payment for Insurance Products (820)
  - NCPDP:
    - Telecommunication Standard version D.0/Batch Standard version 1.2
    - Medicaid Pharmacy Subrogation Standard version 3.0
  - CODE SETS:
    - HCPCS (ancillary services/procedures)
    - CPT-4 (physician procedures)
    - CDT (dental terminology)
    - ICD-10-CM (diagnosis) and ICD-9-PCS (hospital inpatient procedures)
    - NDC (drug codes)
• Identifier Standards:
  o National Provider Identifier (NPI)
  o Employer Identification Number (EIN)

• Privacy and Security Standards
• Operating rules for Eligibility and Claim Status
• Operating rules for Electronic Funds Transfer and Electronic Remittance Advice

ACA administrative simplification outlined, but not yet mandated in regulations:
• Operating rules for claims/encounters, health plan enrollment, premium payments, and referral certification and Authorization
• Standards and Operating Rules for Health Claims Attachments
• Health Plan Identifier
• Health Plan Certification of Compliance

Change Healthcare recognizes the challenges of these federal mandates. As an industry leader, we are committed to helping our healthcare partners seamlessly navigate the path to compliance.