

# Minimum System Requirements

## Device, Operating System, and Browser Compatibility

The Change Healthcare Imaging Share™ system can be used on a device meeting the following minimum requirements. Mobile devices support use of the Imaging Share Viewer only, and they are not supported for diagnostic image review.

### Full Change Healthcare Imaging Share Feature Compatibility

Device Type	Operating System	Memory	Browser	Network Connectivity
Microsoft® Windows® PC	Microsoft® Windows® 7 or higher	8 GB RAM or greater	Current version of Google™ Chrome	Greater than 5 Mbps
Apple Mac™	OS X 10.14 (Windows Mojave) or higher	8 GB RAM or greater	Current version of Google™ Chrome	Greater than 5 Mbps

### Additional Imaging Share Viewer Compatibility (Non-Diagnostic Use Only)

Device Type	Operating System	Memory	Browser	Network Connectivity
Apple™ mobile device	iOS 10.0 or higher	1 GB RAM or greater	Current version of Google™ Chrome or the current version of Apple Safari	Minimum: 5 Mbps or greater Recommended: 50 Mbps or greater
Android™ mobile device	Android 9.0 (Pie) or higher	1 GB RAM or greater	Current version of Google™ Chrome	Minimum: 5 Mbps or greater Recommended: 50 Mbps or greater

## Exam Uploader Compatibility

Uploader	Operating System	Browser
Imaging Share System uploader (browser-based)	Microsoft Windows 7 or higher OS X 10.14 (Mojave)	Google Chrome version 64 or higher
Desktop uploader	Microsoft Windows 7 or higher	Not applicable

### Notes and Warnings:

- The Change Healthcare Imaging Share System is not approved for use with a browser that has browser extensions enabled, regardless of browser compatibility.
- The visual interpretation of digital images depends on the characteristics of the systems displaying those images. Images may have different visual appearances on different devices. Medical professionals should use medical-grade monitors designed and calibrated for DICOM image viewing.
- Mobile devices are not supported for diagnostic use.
- The Change Healthcare Imaging Share product is not intended for diagnostic use with non-supported operating systems or browsers.
- Users should also consult operating system and browser manufacturer’s recommendations. Higher memory and CPU/GPU specifications—beyond those recommended by the manufacturer—may improve viewer experience, especially when viewing large images or multiple images concurrently.
- The Imaging Share exam uploader displays a warning message if you try to use the exam uploader with an incompatible browser. For more information about exam uploads, refer to the Change Healthcare Imaging Share User Guide.

### Bandwidth Requirements

While there are no minimum Internet bandwidth requirements, minimum upload and download bandwidths (per user) are recommended for reasonable exam upload and download times. Higher bandwidths improve upload and download times.

### Configure Browsers to Allow Downloads and Pop-Up Windows

Modern web browsers include security options for disabling certain behaviors such as downloads and pop-up windows. Download and pop-up-window functionality must be enabled in the browser for the nuclues.io site to fully support these features and workflows.