

Communication Archive

Stay compliant and store your communications in our secure, easy-to-access archive

Change Healthcare is one of the largest sources of electronically stored medical data and documents in the United States. We can securely store your communications for up to 10 years in compliance with CMS requirements.

Flexible Access Options

You have multiple options to view and access archived communications, including:



API Connection



PDF File Delivery

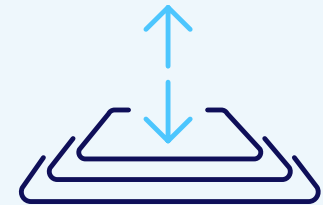


Customer Portal

These access points readily integrate into your existing communication workflows and ensure it's easy for authorized users to see the content they need when they need it.

Flexible access options also include presenting these communications through member portals or other platforms, according to your needs.

Alternatively, if your organization prefers to maintain its own archive, Change Healthcare will deliver the final PDFs to you securely and ready for archiving.



Change Healthcare Is Here for You

Use our Communication Archive for all your communication types, from marketing to EOBs, to help your organization stay compliant.

Key features and benefits include:

- Secure storage for 10 years
- Multiple access points (API, customer portal, file delivery)
- HITRUST-certified environment