

Optimize Efficiency with our Best-in-Class Network

Our network includes 1M physicians, 6K hospitals, 39K pharmacies, and 700 labs

The Benefits of an Expansive Network and Advanced Functionality

Optimizing your claims-processing efficiency to reduce costs while simultaneously enhancing relationships with providers and members requires a broad network of connections and modern functionality. Our Medical EDI Network offers unparalleled connections so you can consolidate transactions in one network, while our solution suite enhances most every claims-related facet of your business for both you and your customers.

Our solutions and services include:

- **Eligibility and Patient Access** solutions that connect you to hundreds of provider applications and consumer-engagement tools using APIs or EDI connections. This lets you manage referrals and prior authorizations to help improve patient access, claims-processing accuracy, and auto-adjudication rates.
- **Claims Status** solutions that give providers visibility throughout the claims lifecycle and enable them to communicate with you electronically, helping to reduce support-desk calls.
- **Claiming and Remittance** solutions that send remittance electronically (ERA) to help eliminate printing and mailing and to reduce provider calls. You can digitize claim and remittance cycles with thousands of providers in our network that supports 275, 276, 277, 835, and 837 formats.
- **Payer Connectivity Services (PCS)** that provide data and link claims administration, routing, and first-pass adjudication to help manage EDI-gateway and pre-adjudication streams through a single portal. PCS rejects or segregates claims using defined criteria and identifies duplicate claim submissions. You can also validate, augment, and replace provider-submitted data within a claim to accelerate processing.
- **Medical Attachments** solutions help streamline claims processing by digitizing the claims attachments process. Attachments can be requested, submitted, and reviewed within electronic workflows to help reduce errors caused by lost or mishandled manual attachments. A centralized hub allows you to distribute

attachments across multiple channels and point solutions, adding fax and mail where still needed. The hub provides API and EDI interfaces as well as tracking, reporting, and support.

Growth, Innovation, and Security

We are continuously investing in our network to improve speed, service, and overall performance. The use of innovative technology such as artificial intelligence and machine learning enables us to scale to address business complexities, and we maintain industry-recognized accreditations and certifications, including HITRUST and CAQH Core III certifications.

Our Medical EDI Network offers solutions for every stage of the claim continuum:

- Automated eligibility and claim status inquiries
- EDI claims processing
- Claims automation
- Electronic medical attachments
- Advanced editing and routing
- ERA

