CHANGE HEALTHCARE

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InterQual® 2022: What's New

The InterQual 2022 release integrates the following new and updated criteria—rigorously vetted by clinical experts and independently peer reviewed—and optimized workflows.

New and Enhanced Criteria

Level of Care (LOC) Criteria

Addition of Site of Service Criteria: New criteria within the General Surgical subset addresses patients who need a procedure that is typically appropriate in the outpatient setting but warrants inpatient care based on the patient's comorbid condition or risk, reducing the need for secondary review.

Streamlined and Consolidated ORC Workflow: InterQual Outpatient Rehabilitation and Chiropractic (ORC) Criteria has been restructured into our intuitive Q&A format, and 44 separate subsets have been consolidated into four. The new streamlined format drives to a discipline-specific, recommended number of visits over the authorization period, allowing users to conduct a review for more than one discipline in a single review.

Expansion of Length of Stay Benchmarks: CMS LTC-DRG benchmark data has been added to subsets within the InterQual Long-Term Acute Care Criteria. Additionally, proprietary InterQual benchmarks have been added to InterQual Inpatient Rehabilitation Criteria. These GMLOS benchmarks provide discharge or transition targets to manage toward.

Behavioral Health (BH) Criteria

Transition Planning Tool Expanded to BH Criteria: The InterQual transition-planning tool has been added to InterQual Behavioral Health level of care criteria modules. This tool includes an evidenced-based checklist of tasks that takes into consideration Social Determinants of Health (SDoH) to support a safe transition of care and reduce the risk of readmission. Early, comprehensive discharge planning and attention to transitioning care is essential to reducing readmission rates, improving health outcomes, and decreasing length of stay.

Criteria for New Drug, Aduhelm®: Within four months of FDA approval for treatment for mild cognitive impairment and Alzheimer's disease, criteria for Aducanumab-avwa (Aduhelm®) have been added. Evidence does not yet support its use in these patient populations, and the criteria allow for documentation and consistent evidence-based decision-making. Included within InterQual Behavioral Health Services Criteria and InterQual Ambulatory Care Planning Specialty Rx Non-Oncology Criteria.

New Adult Psychosocial Rehabilitation (PSR) Criteria: Criteria has been added to address PSR in the adult population. PSR is comprised of an array of community-based techniques and strategies designed to assist with reintegrating the patient into their community and improving their outcome.

Ambulatory Care Planning (ACP) Criteria

Streamlined DME Reviews and New Subsets: Within the InterQual Durable Medical Equipment (DME) Criteria, continuous glucose monitors and insulin delivery systems have been combined into a single review workflow for both. Additionally, two new subsets, Pediatric Gait Trainers and Trigeminal and Vagus Nerve Stimulator Devices, have been added.

Expansion of Specialty Drugs and Simplified Workflows: Criteria added for 16 new specialty oncology drugs and 31 new nononcology drugs, including Aducanumab-avwa (Aduhelm®). The content within InterQual Specialty Rx Non-Oncology have been restructured to make it more intuitive and to streamline the review process.

Expanded Criteria for Chronic Pain Management: New indication added for spinal cord stimulator to support management of chronic intractable back pain for those who have not had previous spine surgery. This new pathway enables sooner treatment of patients with nonpharmacological management of pain control, a key strategy in combatting the opioid crisis.

New Decision Reasons Content: Provides organizations a library of consumer-level content used to communicate why a service may not be clinically appropriate for a patient. This content is aligned with InterQual Criteria and supports consistency and transparency while streamlining the patient-provider-payer communication process. This new add-on option is available for InterQual Acute Adult, InterQual Acute Pediatric, and InterQual Procedures Criteria modules.

Indications Added to Support New Devices and Biotechnologies: Expanded number of indications and types of devices and biotechnologies, such as interspinous surgery and skin substitutes to expand patient populations captured within the criteria.

New Imaging Studies: Fifteen imaging studies were added, including Trabecular Bone Score (TBS), which is a complementary test used to assess fracture risk by identifying the quantities of bone present. Use of this new testing allows for enhanced decision-making and helps improve the treatment plan for asymptomatic, high-risk patients.

New MDX Subsets: Six Molecular Diagnostics subsets were added, including content that was previously available as a CES paper transitioned into an algorithm for Pharmacogenomic Testing in Breast Cancer and restructured and expanded testing for Prognostic and Predictive Testing in Colorectal Cancer.

Industry Content Powered by InterQual

New Module - The ASAM Criteria® Powered by InterQual®: Developed through an exclusive partnership with the American Society of Addiction Medicine (ASAM), this provides an easy-to-use, interactive version of their criteria in mandated markets for the purpose of utilization management. The criteria are incorporated seamlessly into your existing InterQual workflow to help reduce review times, support review consistency, and streamline the prior authorization process.

Aduhelm is a registered trademark of Biogen Inc.

The ASAM Criteria is a registered trademark of the American Society of Addiction Medicine.

NCD or LCD/MAC Auto Selection and Review Summary Enhancements: Functionality has been added to the Medicare Content Powered by InterQual suite to automatically select the appropriate NCD or LCD/MAC based on the date and location of service. The NCD or LCD/MAC number is also included in the review summary. These enhancements support consistent and accurate use of coverage determinations and help with tracking and auditing.

InterQual® Coordinated Care

Primary Assessment Enhancements: Expanded the primary assessment to include questions related to SDoH preventative screening, COVID-19 vaccine screening, and a patient's gender identity and pronoun preference.

New Condition-Specific Content: Content for cystic fibrosis, hemophilia, and Von Willebrand disease has been added to the primary assessment, allowing for complex case management of these patient populations.

InterQual Technology

InterQual® AutoReview

Predictive Analytics: InterQual AutoReview, our automation solution which extracts data from the EHR to automatically populate approximately 75% of the InterQual admission review, now includes predictive analytics. The solution applies AI to real-time data extracted from the EHR to predict the likelihood of a patient being placed in observation or inpatient care and whether the patient will require a short or long stay. With these advance insights, case managers can quickly identify cases that require immediate focus, allowing for timely care adjustments and advance coordination of discharge services.

InterQual® Medical Review Service

New Feature, Review Share: Enables providers to electronically share an InterQual review with a payer, eliminating manual authorization transactions (fax, phone, email) and the related administrative burden and time.

InterQual Mobile

New Mobile Experience: InterQual Mobile is now browser based, enabling mobile-friendly reference access to all InterQual Criteria licensed by your organization. With this change, users no longer need to download an app on their phone.

Accessing InterQual 2022

Cloud Applications: InterQual 2022 criteria is available in all cloud applications as soon as it is released, with no installation necessary. You will be able to view and evaluate the new criteria immediately and can decide when to enable for your organization's use.

InterQual Review Manager and InterQual View: Criteria and software enhancements are available on **Download Connect**, a secure software distribution platform. You will need a product key to install the file(s). Please call us at 800.274.8374, option 2. Note: This release is not available via integrated instances of InterQual Review Manager. If your case management system provider has not migrated to InterQual Medical Review Service, please contact your vendor or your Change Healthcare account manager.

Need support? For support-related issues and questions, visit our support portal Customer Connection, email **Interqualsupport@changehealthcare.com** or call 800.274.8374, option 2.

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