VERMONT MEDICAID NCPDP VERSION D.Ø PAYER SHEET

REQUEST CLAIM BILLING/CLAIM REBILL

** Start of Request Claim Billing/Claim Rebill (B1/B3) Payer Sheet **

GE	ENERAL INFORMATION		
Payer Name: Vermont Medicaid Enterprise	Date: September 25, 2Ø	21	
Plan Name/Group Name: Vermont Medicaid	BIN: Ø17795	PCN: VTPOP	
Processor: Change Healthcare (CH)			
Effective as of: September 10, 2Ø21	NCPDP Telecommunicat	ion Standard Version/Release #: D.Ø	
NCPDP Data Dictionary Version Date: July 2007	NCPDP External Code List Version Date: October 2011		
Contact/Information Source:			
Certification Testing Window:			
Certification Contact Information: 1-877-553-8455 POS T	ech Support		
Provider Relations Help Desk Info: 1-844-679-5362			
Other versions supported:			

OTHER TRANSACTIONS SUPPORTED

Transaction Code	Transaction Name
B2	Claim Reversal

FIELD LEGEND FOR COLUMNS						
Payer Usage Column	Value	Explanation	Payer Situation Column			
MANDATORY	М	The Field is mandatory for the Segment in the designated Transaction.	No			
REQUIRED	R	The Field has been designated with the situation of "Required" for the Segment in the designated Transaction.	No			
QUALIFIED REQUIREMENT	RW	"Required when". The situations designated have qualifications for usage ("Required if x", "Not required if y").	Yes			

Fields that are not used in the Claim Billing/Claim Rebill transactions and those that do not have qualified requirements (i.e. not used) for this payer are excluded from the template.

CLAIM BILLING/CLAIM REBILL TRANSACTION

The following lists the segments and fields in a Claim Billing or Claim Rebill Transaction for the NCPDP Telecommunication Standard Implementation Guide Version D.Ø.

Transaction Header Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent	Х	
Source of certification IDs required in Software Vendor/Certification ID (11Ø-AK) is Payer Issued		
Source of certification IDs required in Software Vendor/Certification ID (11Ø-AK) is Switch/VAN issued		
Source of certification IDs required in Software Vendor/Certification ID (11Ø-AK) is Not used	X	

	Transaction Header Segment			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usag	
			e	
1Ø1-A1	BIN NUMBER	Ø17795	М	BIN for Vermont Medicaid
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	М	
1Ø3-A3	TRANSACTION CODE	B1, B3	М	B1 – Claim Billing
				B3 – Claim Rebill
1Ø4-A4	PROCESSOR CONTROL NUMBER	VTPOP	М	

	Transaction Header Segment				Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value		Payer	Payer Situation
				Usag	
				е	
1Ø9-A9	TRANSACTION COUNT	Ø1- Ø4		М	Ø1=One Occurrence
					Ø2=Two Occurrences
					Ø3=Three Occurrences
					Ø4= Four Occurrences
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Ø1=National Identifier (NPI)	Provider	М	Only the National Provider ID (NPI) is supported
2Ø1-B1	SERVICE PROVIDER ID			М	NPI of the submitting pharmacy
4Ø1-D1	DATE OF SERVICE			М	
11Ø-AK	SOFTWARE VENDOR/CERTIFICATION ID	Blank fill		М	No other values required

Insurance Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent	Х	

	Insurance Segment Segment Identification (111-AM) = "Ø4"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
3Ø2-C2	CARDHOLDER ID		M	Member ID as issued to the Medicaid beneficiary
3Ø9-C9	ELIGIBILITY CLARIFICATION CODE		RW	Imp Guide: Required if needed for receiver inquiry validation and/or determination, when eligibility is not maintained at the dependent level. Required in special situations as defined by the code to clarify the eligibility of an individual, which may extend coverage. Payer Requirement: Required if needed to clarify eligibility status in order to support claim approval.
3Ø1-C1	GROUP ID		RW	Imp Guide: Required if necessary for state/federal/regulatory agency programs. Required if needed for pharmacy claim processing and payment. Payer Requirement: Same as Imp Guide.

Patient Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent	Х	
This Segment is situational		

	Patient Segment Segment Identification (111-AM) = "Ø1"			Claim Billing/Claim Rebill
Field	NCPDP Field Name	Value	Payer Usage	Payer Situation
3Ø4-C4	DATE OF BIRTH		9	Must Match DOB in Recipient File
3Ø5-C5	PATIENT GENDER CODE		R	
31Ø-CA	PATIENT FIRST NAME		RW	<i>Imp Guide:</i> Required when the patient has a first name.
				Payer Requirement: Required to be sent.

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	Patient Segment Segment Identification (111-AM) = "Ø1"			Claim Billing/Claim Rebill
Field	NCPDP Field Name	Value	Payer Usage	Payer Situation
311-CB	PATIENT LAST NAME		R	
3Ø7-C7	PLACE OF SERVICE		RW	<i>Imp Guide:</i> Required if this field could result in different coverage, pricing, or patient financial responsibility.
				Payer Requirement: Same as Imp Guide
335-2C	PREGNANCY INDICATOR		RW	<i>Imp Guide:</i> Required if pregnancy could result in different coverage, pricing, or patient financial responsibility.
				<i>Payer Requirement:</i> Required when known. Submit '2' for copay exemption due to pregnancy.
384-4X	PATIENT RESIDENCE			Imp Guide: Required if this field could result in different coverage, pricing or patient financial responsibility.

Claim Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent	Х	
This payer supports partial fills		
This payer does not support partial fills	Х	

	Claim Segment Segment Identification (111-AM) = "Ø7"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = Rx Billing	М	<i>Imp Guide:</i> For Transaction Code of "B1", in the Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		М	
436-E1	PRODUCT/SERVICE ID QUALIFIER	ØØ=Compound Ø1=UPC Ø2=HRI Ø3=NDC	М	Use ØØ only when submitting claims for compounded prescription claims, in all other instances use the qualifier appropriate for the product ID in field 4Ø7-D7.
4Ø7-D7	PRODUCT/SERVICE ID		М	Use 'Ø' only when submitting claims for compounded prescription claims, in all other instances use the ID of the product being dispensed.
442-E7	QUANTITY DISPENSED		R	
4Ø3-D3	FILL NUMBER	Ø=Original Dispensing 1 to 5=Refill Number	R	Must be Ø for original dispensing of Schedule II drugs; patients of nursing homes are exempt.
4Ø5-D5	DAYS SUPPLY		R	
4Ø6-D6	COMPOUND CODE	1=Not a Compound 2=Compound	R	
4Ø8-D8	DISPENSE AS WRITTEN (DAW)/PRODUCT SELECTION CODE		R	
414-DE	DATE PRESCRIPTION WRITTEN		R	Date written must be within 6 months of Date of Service for controlled drugs, 1 year (365 days) for non-controlled drugs.

	Claim Segment Segment Identification (111-AM) = "Ø7"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
415-DF	NUMBER OF REFILLS AUTHORIZED	Ø=No Refills Authorized 1 through 5 refills	RŴ	Imp Guide: Required if necessary for plan benefit administration.
				Payer Requirement: Required when available on first fill.
419-DJ	PRESCRIPTION ORIGIN CODE		RW	Imp Guide: Required if necessary for plan benefit administration.
				Payer Requirement: Required when known.
354-NX	SUBMISSION CLARIFICATION CODE	Maximum Count of 3	RW	<i>Imp Guide:</i> Required if Submission Clarification Code (42Ø-DK) is used.
				Payer Requirement: Same as Imp.Guide
46Ø-ET	QUANTITY PRESCRIBED		RW	Imp Guide: Schedule II Drugs Prescribed
42Ø-DK	SUBMISSION CLARIFICATION CODE	Ø2= Other Override: • First dose of a two- dose vaccine • LTC 1 day supply	RW	Imp Guide: Required if clarification is needed and value submitted is greater than zero (Ø). Ø2= Used when authorized by the payer
		 Ø5= Therapy Change Ø6=Starter Dose Ø7=Medically Necessary Additional dose of the COVID-19 vaccine Ø8=Process Compound for 1Ø=Meets Plan Limitations Booster dose of the COVID-19 Vaccine 		in business cases not currently addressed by other SCC values.
				Ø5 = The pharmacist is indicating that the physician has determined that a change in therapy was required; either that the medication was used faster than expected, or a different dosage form is needed, etc.
		Approved Ingredients 2Ø=340B		Ø6= The pharmacist is indicating that the previous medication was a starter dose and now additional medication is needed to continue treatment.
				Ø7= The pharmacist is indicating that this medication has been determined by the physician to be medically necessary.
				Ø8 = Payer Requirement: Required when provider will accept payment on one or more, but not necessarily all, ingredients of a multi-ingredient compound and consider payment received as payment in full for the prescribed products.
				1Ø= The pharmacy certified that the transaction is in compliance with the program's policies and rules that are specific to the particular product being billed.
				2Ø = Indicating that the claim is a 340B claim

	Claim Segment Segment Identification (111-AM) = "Ø7"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
3Ø8-C8	OTHER COVERAGE CODE	Ø =Not specified 2=Other Coverage Exists- payment collected 3=Other coverage exists-this claim not covered 4= Other Coverage Exists- payment not collected	RŴ	Imp Guide: Required if needed by receiver, to communicate a summation of other coverage information that has been collected from other payers. Other Coverage Code of 8 is not allowed with Coordination of Benefits option 3. Required for Coordination of Benefits.
6ØØ-28	UNIT OF MEASURE		RW	Imp Guide: Required if necessary for state/federal/regulatory agency programs. Required if this field could result in different coverage, pricing, or patient financial responsibility. Payer Requirement: Recommended to submit if compounded prescription claim and Compound Code (4Ø6-D6) = 2.
461-EU	PRIOR AUTHORIZATION TYPE CODE	Ø=Not Specified 1=Prior Auth 2=Med Cert	RW	 <i>Imp Guide:</i> Required if this field could result in different coverage, pricing, or patient financial responsibility. Payer Requirement: Provide value 2 = Medical Certification and also supply clarifying State defined override in PA Number Submitted (462-EV)
462-EV	PRIOR AUTHORIZATION NUMBER SUBMITTED	Normal prior authorization numbers submitted when requested by processor. Special PA numbers are submitted by the pharmacist. VTPOP Override Codes: 72=72 hr emergency supply	RW	Imp Guide: Required if this field could result in different coverage, pricing, or patient financial responsibility. Payer Requirement: Submit the value provided by VTPOP staff when needed to override standard rules of coverage.
995-E2	ROUTE OF ADMINISTRATION		RW	<i>Imp Guide:</i> Required if specified in trading partner agreement. <i>Payer Requirement:</i> Same as Imp Guide

Pricing Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent	Х	

	Pricing Segment Segment Identification (111-AM) = "11"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
4Ø9-D9	INGREDIENT COST SUBMITTED		R	34ØB pharmacies – submit 34ØB cost here with the Basis of Cost Determination (423-DN) indicator of 'Ø8'.
43Ø-DU	GROSS AMOUNT DUE		R	

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Pricing Segment Segment Identification (111-AM) = "11"			Claim Billing/Claim Rebill
NCPDP Field Name	Value	Payer Usage	Payer Situation
DISPENSING FEE SUBMITTED		RŴ	Imp Guide: Required if its value has an effect on the Gross Amount Due (43Ø-DU) calculation. Payer Requirement: Same as Imp Guide.
PATIENT PAID AMOUNT SUBMITTED		RW	Imp Guide: Required if this field could result in different coverage, pricing, or patient financial responsibility. Payer Requirement: Same as Imp Guide.
INCENTIVE AMOUNT SUBMITTED		RW	<i>Imp Guide:</i> Required if its value has an effect on the Gross Amount Due (43Ø-DU) calculation.
OTHER AMOUNT CLAIMED SUBMITTED COUNT	Maximum count of 3.	RW	Payer Requirement: Same as Imp Guide. Imp Guide: Required if Other Amount Claimed Submitted Qualifier (479-H8) is used.
			Payer Requirement: Same as Imp Guide.
SUBMITTED QUALIFIER		RW	<i>Imp Guide:</i> Required if Other Amount Claimed Submitted (48Ø-H9) is used.
OTHER AMOUNT CLAIMED SUBMITTED		RW	Payer Requirement: Same as Imp Guide. Imp Guide: Required if its value has an effect on the Gross Amount Due (43Ø- DU) calculation.
			Payer Requirement: Same as Imp Guide
USUAL AND CUSTOMARY CHARGE		RW	<i>Imp Guide:</i> Required if needed per trading partner agreement.
			Payer Requirement: Vermont Medicaid agreements require submission of Usual and Customary Charge.
BASIS OF COST DETERMINATION	15= Free product or no associated cost	RW	<i>Imp Guide:</i> Required if needed for receiver claim/encounter adjudication.
			Payer Requirement: Use indicator (Ø8=34ØB) for 34ØB claims, with the amount being submitted in the Ingredient Cost Submitted (4Ø9-D9) field.
	Segment Identification (111-AM) = "11" NCPDP Field Name DISPENSING FEE SUBMITTED PATIENT PAID AMOUNT SUBMITTED INCENTIVE AMOUNT SUBMITTED OTHER AMOUNT CLAIMED SUBMITTED QUALIFIER OTHER AMOUNT CLAIMED SUBMITTED QUALIFIER USUAL AND CUSTOMARY CHARGE	Segment Identification (111-AM) = "11" NCPDP Field Name Value DISPENSING FEE SUBMITTED PATIENT PAID AMOUNT SUBMITTED INCENTIVE AMOUNT SUBMITTED OTHER AMOUNT CLAIMED SUBMITTED COUNT Maximum count of 3. OTHER AMOUNT CLAIMED SUBMITTED QUALIFIER OTHER AMOUNT CLAIMED SUBMITTED QUALIFIER OTHER AMOUNT CLAIMED USUAL AND CUSTOMARY CHARGE BASIS OF COST DETERMINATION 15= Free product or no	Segment Identification (111-AM) = Payer NCPDP Field Name Value Payer DISPENSING FEE SUBMITTED RW PATIENT PAID AMOUNT SUBMITTED RW INCENTIVE AMOUNT SUBMITTED RW OTHER AMOUNT CLAIMED Maximum count of 3. SUBMITTED QUALIFIER RW OTHER AMOUNT CLAIMED RW USUBMITTED QUALIFIER RW OTHER AMOUNT CLAIMED RW USUBMITTED QUALIFIER RW USUBMITTED RW BASIS OF COST DETERMINATION 15= Free product or no

Prescriber Segment Questions	Check	Claim Billing/Claim Rebill
		If Situational, Payer Situation
This Segment is always sent	Х	
This Segment is situational		

	Prescriber Segment Segment Identification (111-AM) = "Ø3"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
466-EZ	PRESCRIBER ID QUALIFIER	Ø1=National Provider Identifier (NPI)	RW	<i>Imp Guide:</i> Required if Prescriber ID (411-DB) is used. <i>Payer Requirement:</i> Field should always be sent

	Prescriber Segment Segment Identification (111-AM) = "Ø3"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
411-DB	PRESCRIBER ID	National Provider ID	RŴ	<i>Imp Guide:</i> Required if this field could result in different coverage or patient financial responsibility.
				Required if necessary for state/federal/regulatory agency programs.
				Payer Requirement: NPI of prescriber is required.
427-DR	PRESCRIBER LAST NAME		RW	Imp Guide: Required when the Prescriber ID (411-DB) is not known.
				Required if needed for Prescriber ID (411- DB) validation/clarification.
				Payer Requirement: Same as Imp Guide
498-PM	PRESCRIBER PHONE NUMBER		RW	<i>Imp Guide:</i> Required if needed for Workers' Compensation.
				Required if needed to assist in identifying the prescriber.
				Required if needed for Prior Authorization process.
				Payer Requirement: Same as Imp Guide.

Coordination of Benefits/Other Payments Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	Х	Required only for secondary, tertiary, etc claims.
Scenario 3 - Other Payer Amount Paid, Other Payer- Patient Responsibility Amount, and Benefit Stage Repetitions Present (Government Programs)	Х	

	Coordination of Benefits/Other Payments Segment Segment Identification (111-AM) = "Ø5"			Claim Billing/Claim Rebill Scenario 3 - Other Payer Amount Paid, Other Payer-Patient Responsibility Amount, and Benefit Stage Repetitions Present (Government Programs)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
337-4C	COORDINATION OF BENEFITS/OTHER PAYMENTS COUNT	Maximum count of 9.	М	
338-5C	OTHER PAYER COVERAGE TYPE	Ø1 – Ø9	М	Submit value appropriate to the order in which the payer was billed.
339-6C	OTHER PAYER ID QUALIFIER	Ø1=National Payer ID Ø3=Bank Information Number (BIN)	RW	Imp Guide: Required if Other Payer ID (34Ø-7C) is used. Payer Requirement: Submit qualifier appropriate to the value submitted in Other Payer ID (34Ø-7C).

	Coordination of Benefits/Other Payments Segment			Claim Billing/Claim Rebill
	Segment Identification (111-AM) = "Ø5"			Scenario 3 - Other Payer Amount Paid, Other Payer-Patient Responsibility Amount, and Benefit Stage Repetitions Present (Government Programs)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
34Ø-7C	OTHER PAYER ID		RŴ	Imp Guide: Required if identification of the Other Payer is necessary for claim/encounter adjudication. Payer Requirement: Submit National Payer ID (also referenced as "HPID") of
				the primary payer when available, otherwise the BIN used for claim submission to the other payer is required.
443-E8	OTHER PAYER DATE		RW	Imp Guide: Required if identification of the Other Payer Date is necessary for claim/encounter adjudication. Payer Requirement: Payment or denial date of the claim submitted to the other
341-HB	OTHER PAYER AMOUNT PAID COUNT	Maximum count of 9.		payer. Imp Guide: Required if Other Payer Amount Paid Qualifier (342-HC) is used.
				Payer Requirement: Required when Other Payer Amount Paid Qualifier (342- HC) is used.
342-HC	OTHER PAYER AMOUNT PAID QUALIFIER	Only Ø7= Drug Benefit		Imp Guide: Required if Other Payer Amount Paid (431-DV) is used. Payer Requirement: Required when Other Payer Amount Paid (431-DV) is
431-DV	OTHER PAYER AMOUNT PAID			used. Payer Requirement: Required if other
431-DV				payer has returned a paid response. If $OCC=2$ (308-C8), value > \emptyset .
471-5E	OTHER PAYER REJECT COUNT	Maximum count of 5.	RW	<i>Imp Guide:</i> Required if Other Payer Reject Code (472-6E) is used.
472-6E	OTHER PAYER REJECT CODE		RW	Payer Requirement: Same as Imp Guide. Imp Guide: Required when the other payer has denied the payment for the billing, designated with Other Coverage Code (3Ø8-C8) = 3 (Other Coverage Billed – claim not covered).
				Payer Requirement: Submit as many reject codes as were returned by the other payer, up to the maximum identified in Other Payer Reject Count (471-5E).
353-NR	OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT COUNT	Maximum count of 25.	RW	<i>Imp Guide:</i> Required if Other Payer- Patient Responsibility Amount Qualifier (351-NP) is used.
				Payer Requirement: Same as Imp Guide.

	Coordination of Benefits/Other Payments Segment			Claim Billing/Claim Rebill
	Segment Identification (111-AM) = "Ø5"			Scenario 3 - Other Payer Amount Paid, Other Payer-Patient Responsibility Amount, and Benefit Stage Repetitions Present (Government Programs)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
351-NP	OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT QUALIFIER	Ø6=Patient Pay Amount	RW	<i>Imp Guide:</i> Required if Other Payer- Patient Responsibility Amount (352-NQ) is used.
				Payer Requirement: Vermont Medicaid only accepts the Ø6=Patient Pay Amount.
				Components of Patient Pay (Ø1-Ø5, Ø7- 13) submitted will result in claim rejection
352-NQ	OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT		RW	<i>Imp Guide:</i> Required if necessary for patient financial responsibility only billing.
				Required if necessary for state/federal/regulatory agency programs.
				Not used for non-governmental agency programs if Other Payer Amount Paid (431-DV) is submitted.
				Payer Requirement: Required to identify components of patient responsibility amount assigned by other payer as indicated in the other payer's claim response.
392-MU	BENEFIT STAGE COUNT	Maximum count of 4.	RW	Imp Guide: Required if Benefit Stage Amount (394-MW) is used.
				Payer Requirement: Same as Imp Guide
393-MV	BENEFIT STAGE QUALIFER	Ø1=Deductible Ø2=Initial Benefit Ø3=Coverage Gap	RW	Imp Guide: Required if Benefit Stage Amount (394-MW) is used.
		Ø4=Catastrophic Coverage 5Ø=Not Paid under Part D, paid under Part C benefit (for MA-PD plan)		Payer Requirement: Vermont Medicaid only accepts Benefit Stage Qualifiers Ø1, Ø2, Ø3, Ø4 and 5Ø.
394-MW	BENEFIT STAGE AMOUNT		RW	Imp Guide: Required if the previous payer has financial amounts that apply to Medicare Part D beneficiary benefit stages. This field is required when the plan is a participant in a Medicare Part D program that requires reporting of benefit stage specific financial amounts.
				Required if necessary for state/federal/regulatory agency programs.
				Payer Requirement: Same as Imp Guide

DUR/PPS Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	Х	Required if DUR information needs to be sent

	DUR/PPS Segment Segment Identification (111-AM) = "Ø8"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
473-7E	DUR/PPS CODE COUNTER	Maximum of 9 occurrences.	RŴ	<i>Imp Guide:</i> Required if DUR/PPS Segment is used.
				Payer Requirement: Same as Imp. Guide
439-E4	REASON FOR SERVICE CODE		RW	Imp Guide: Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome. Required if this field affects payment for or documentation of professional pharmacy service.
				Payer Requirement: Same as Imp. Guide
44Ø-E5	PROFESSIONAL SERVICE CODE	MA, MR, MØ, RØ	RW	<i>Imp Guide:</i> Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome.
				Required if this field affects payment for or documentation of professional pharmacy service.
				Payer Requirement: Same as Imp. Guide
441-E6	RESULT OF SERVICE CODE		RW	Imp Guide: Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome. Required if this field affects payment for or documentation of professional pharmacy service.
474-8E	DUR/PPS LEVEL OF EFFORT		RW	Payer Requirement: Same as Imp. Guide Imp Guide: Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome.
				Required if this field affects payment for or documentation of professional pharmacy service. Payer Requirement: Same as Imp. Guide
475-J9	DUR CO-AGENT ID QUALIFIER		RW	Imp Guide: Required if DUR Co-Agent ID (476-H6) is used. Payer Requirement: Same as Imp. Guide
476-H6	DUR CO-AGENT ID		RW	<i>Imp Guide:</i> Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome.

	DUR/PPS Segment Segment Identification (111-AM) = "Ø8"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
				Required if this field affects payment for or documentation of professional pharmacy service.
				Payer Requirement: Same as Imp. Guide

Compound Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	Required when the pharmacy is dispensing a compound of multiple ingredients and requesting payment for the prescribed compound from Vermont Medicaid.

	Compound Segment Segment Identification (111-AM) = "1Ø"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
45Ø-EF	COMPOUND DOSAGE FORM DESCRIPTION CODE		М	
451-EG	COMPOUND DISPENSING UNIT FORM INDICATOR		М	
447-EC	COMPOUND INGREDIENT COMPONENT COUNT	Maximum 25 ingredients	М	
488-RE	COMPOUND PRODUCT ID QUALIFIER	Ø1=UPC Ø2=HRI Ø3=NDC	М	
489-TE	COMPOUND PRODUCT ID		М	
448-ED	COMPOUND INGREDIENT QUANTITY		М	
449-EE	COMPOUND INGREDIENT DRUG COST		RW	<i>Imp Guide:</i> Required if needed for receiver claim determination when multiple products are billed. <i>Payer Requirement:</i> Required when the pharmacy is seeking compensation for the individual ingredient.
49Ø-UE	COMPOUND INGREDIENT BASIS OF COST DETERMINATION		RW	Imp Guide: Required if needed for receiver claim determination when multiple products are billed. Payer Requirement: Required when a value is submitted in Compound Ingredient Drug Cost (449-EE).

Clinical Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	Х	Segment required to capture necessary information for Subrogation

	Clinical Segment Segment Identification (111-AM) = "13"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
491-VE	DIAGNOSIS CODE COUNT	Maximum count of 5.		<i>Imp Guide:</i> Required if Diagnosis Code Qualifier (492-WE) and Diagnosis Code (424-DO) are used.

	Clinical Segment Segment Identification (111-AM) = "13"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
				Payer Requirement: Same as Imp. Guide
492-WE	DIAGNOSIS CODE QUALIFIER	99=Other	RW	<i>Imp Guide:</i> Required if Diagnosis Code (424-DO) is used.
				<i>Payer Requirement:</i> Required when Diagnosis Code (424-DO) is submitted.
424-DO	DIAGNOSIS CODE		RW	<i>Imp Guide:</i> Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome.
				Required if this field affects payment for professional pharmacy service.
				Required if this information can be used in place of prior authorization.
				Required if necessary for state/federal/regulatory agency programs.
				Payer Requirement: Submission will be accepted using either the alpha or numeric code.

** End of Request Claim Billing/Claim Rebill (B1/B3) Payer Sheet **

RESPONSE CLAIM BILLING/CLAIM REBILL PAYER SHEET CLAIM BILLING/CLAIM REBILL ACCEPTED/PAID (OR DUPLICATE OF PAID) RESPONSE

** Start of Response Claim Billing/Claim Rebill (B1/B3) Payer Sheet **

GENERAL INFORMATION

Payer Name: Vermont Medicaid Enterprise	Date: September 25, 2Ø21	
Plan Name/Group Name: Vermont Medicaid	BIN: Ø17795	PCN: VTPOP

CLAIM BILLING/CLAIM REBILL PAID (OR DUPLICATE OF PAID) RESPONSE

The following lists the segments and fields in a Claim Billing or Claim Rebill response (Paid or Duplicate of Paid) Transaction for the NCPDP *Telecommunication Standard Implementation Guide Version D.Ø*.

Response Transaction Header Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent	Х	

	Response Transaction Header Segment			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	М	
1Ø3-A3	TRANSACTION CODE	B1, B3	М	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	М	
5Ø1-F1	HEADER RESPONSE STATUS	A = Accepted	М	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	М	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	М	
4Ø1-D1	DATE OF SERVICE	Same value as in request	М	

Response Message Header Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	Х	Returned when needed for transmission-level messaging.

	Response Message Segment Segment Identification (111-AM) = "2Ø"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RW	<i>Imp Guide:</i> Required if text is needed for clarification or detail.
				Payer Requirement: Will be returned when text information needs to be sent.

Response Insurance Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent	Х	

	Response Insurance Segment Segment Identification (111-AM) = "25"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
568-J7	PAYER ID QUALIFIER		RŴ	<i>Imp Guide:</i> Required if Payer ID (569-J8) is used.
				<i>Payer Requirement:</i> Same as Imp Guide
569-J8	PAYER ID		RW	<i>Imp Guide:</i> Required to identify the ID of the payer responding.
				Payer Requirement: Same as Imp Guide
3Ø2-C2	CARDHOLDER ID		RW	<i>Imp Guide:</i> Required if the identification to be used in future transactions is different than what was submitted on the request.
				<i>Payer Requirement:</i> Same as Imp. Guide

Response Status Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent	Х	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	P=Paid D=Duplicate of Paid	M	
5Ø3-F3	AUTHORIZATION NUMBER		RW	Imp Guide: Required if needed to identify the transaction. Payer Requirement: Will be returned
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Imp Guide: Required if Additional Message Information (526-FQ) is used. Payer Requirement: Same as Imp Guide
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	Imp Guide: Required if Additional Message Information (526-FQ) is used. Payer Requirement: Same as Imp Guide
526-FQ	ADDITIONAL MESSAGE INFORMATION	Free Text Information	RW	Imp Guide: Required when additional text is needed for clarification or detail. Payer Requirement: Same as Imp Guide

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current. Payer Requirement: Same as Imp Guide
549-7F	HELP DESK PHONE NUMBER QUALIFIER	Ø3=Processor/PBM	RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used. Payer Requirement: Will be returned
55Ø-8F	HELP DESK PHONE NUMBER	8446795362	RW	<i>Imp Guide:</i> Required if needed to provide a support telephone number to the receiver.
				Payer Requirement: Will be returned

Response Claim Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent	Х	

	Response Claim Segment Segment Identification (111-AM) = "22"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = Rx Billing	M	<i>Imp Guide:</i> For Transaction Code of "B1", in the Response Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		М	

Response Pricing Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent	Х	

	Response Pricing Segment Segment Identification (111-AM) = "23"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø5-F5	PATIENT PAY AMOUNT		R	Reflects the Medicaid Copay amount
5Ø6-F6	INGREDIENT COST PAID		R	
5Ø7-F7	DISPENSING FEE PAID		RW	<i>Imp Guide:</i> Required if this value is used to arrive at the final reimbursement.
				<i>Payer Requirement:</i> Same as Imp Guide

	Response Pricing Segment Segment Identification (111-AM) = "23"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
521-FL	INCENTIVE AMOUNT PAID		RW	Imp Guide: Required if this value is used to arrive at the final reimbursement. Required if Incentive Amount Submitted (438-E3) is greater than zero (Ø). Payer Requirement: Same as Imp
563-J2	OTHER AMOUNT PAID COUNT	Maximum count of 3.	RW	Guide Imp Guide: Required if Other Amount Paid (565-J4) is used. Payer Requirement: Same as Imp
564-J3	OTHER AMOUNT PAID QUALIFIER		RW	Guide Imp Guide: Required if Other Amount
00-00				Paid (565-J4) is used. Payer Requirement: Same as Imp Guide
565-J4	OTHER AMOUNT PAID		RW	 <i>Imp Guide:</i> Required if this value is used to arrive at the final reimbursement. Required if Other Amount Claimed Submitted (48Ø-H9) is greater than zero (Ø). <i>Payer Requirement:</i> Same as Imp Guide, but will never be greater than Ø.
566-J5	OTHER PAYER AMOUNT RECOGNIZED		RW	Imp Guide: Required if this value is used to arrive at the final reimbursement. Required if Other Payer Amount Paid (431-DV) is greater than zero (Ø) and Coordination of Benefits/Other Payments Segment is supported. Payer Requirement: Same as Imp Guide
5Ø9-F9	TOTAL AMOUNT PAID		R	
522-FM	BASIS OF REIMBURSEMENT DETERMINATION		RW	Imp Guide: Required if Ingredient Cost Paid (5Ø6-F6) is greater than zero (Ø). Required if Basis of Cost Determination (432-DN) is submitted on billing. Payer Requirement: Return 14 = Other Payer-Patient Responsibility Amount to Indicate reimbursement was based on the Other Payer-Patient Responsibility Amount (352-NQ)

	Response Pricing Segment Segment Identification (111-AM) = "23"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
523-FN	AMOUNT ATTRIBUTED TO SALES TAX		RŴ	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes sales tax that is the financial responsibility of the member but is not also included in any of the other fields that add up to Patient Pay Amount.
				Payer Requirement: Same as Imp Guide
513-FD	REMAINING DEDUCTIBLE AMOUNT		RW	Imp Guide: Provided for informational purposes only.
				<i>Payer Requirement:</i> Same as Imp. Guide
514-FE	REMAINING BENEFIT AMOUNT		RW	Imp Guide: Provided for informational purposes only.
				<i>Payer Requirement:</i> Same as Imp. Guide
517-FH	AMOUNT APPLIED TO PERIODIC DEDUCTIBLE		RW	<i>Imp Guide:</i> Required if Patient Pay Amount (5Ø5-F5) includes deductible
				Payer Requirement: Same as Imp Guide
518-FI	AMOUNT OF COPAY		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes copay as patient financial responsibility. Payer Requirement: Same as Imp
				Guide
52Ø-FK	AMOUNT EXCEEDING PERIODIC BENEFIT MAXIMUM		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes amount exceeding periodic benefit maximum. Payer Requirement: Same as Imp
571-NZ	AMOUNT ATTRIBUTED TO		RW	Guide Imp Guide: Required if the customer is
	PROCESSOR FEE			responsible for 1ØØ% of the prescription payment and when the provider net sale is less than the amount the customer is expected to pay. Payer Requirement: Same as Imp
F70 411				Guide
572-4U	AMOUNT OF COINSURANCE		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes coinsurance as patient financial responsibility.
				Payer Requirement: Same as Imp Guide

	Response Pricing Segment Segment Identification (111-AM) = "23"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
129-UD	HEALTH PLAN-FUNDED ASSISTANCE AMOUNT		RW	<i>Imp Guide:</i> Required when the patient meets the plan-funded assistance criteria, to reduce Patient Pay Amount (5Ø5-F5). The resulting Patient Pay Amount (5Ø5-F5) must be greater than or equal to zero. <i>Payer Requirement:</i> Same as Imp
400.111			DW	Guide
133-UJ	AMOUNT ATTRIBUTED TO PROVIDER NETWORK SELECTION		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes an amount that is attributable to a cost share differential due to the selection of one pharmacy over another Payer Requirement: Same as Imp
				Guide
134-UK	AMOUNT ATTRIBUTED TO PRODUCT SELECTION/BRAND DRUG		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes an amount that is attributable to a patient's selection of a Brand drug.
				Payer Requirement: Same as Imp Guide
135-UM	AMOUNT ATTRIBUTED TO PRODUCT SELECTION/NON- PREFERRED FORMULARY SELECTION		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes an amount that is attributable to a patient's selection of a non-preferred formulary product. Payer Requirement: Same as Imp
136-UN	AMOUNT ATTRIBUTED TO		RW	Guide
130-011	PRODUCT SELECTION/BRAND NON-PREFERRED FORMULARY SELECTION		ĸw	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes an amount that is attributable to a patient's selection of a Brand non-preferred formulary product. Payer Requirement: Same as Imp Guide
137-UP	AMOUNT ATTRIBUTED TO		RW	Imp Guide: Required when the patient's
	COVERAGE GAP			financial responsibility is due to the coverage gap. Payer Requirement: Same as Imp Guide
148-U8	INGREDIENT COST CONTRACTED/REIMBURSABLE AMOUNT		RW	Required when a Basis of Reimbursement Determination (522- FM) is "14" (Patient Responsibility Amount" or "15" (Patient Pay Amount) unless prohibited by state/federal/regulatory agency
149-U9	DISPENSING FEE CONTRACTED/REIMBURSABLE AMOUNT		RW	Required when a Basis of Reimbursement Determination (522- FM) is "14" (Patient Responsibility Amount" or "15" (Patient Pay Amount) unless prohibited by state/federal/regulatory agency

Response DUR/PPS Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	Х	Required if DUR information needs to be sent

	Response DUR/PPS Segment Segment Identification (111-AM) = "24"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
567-J6	DUR/PPS RESPONSE CODE COUNTER	Maximum 9 occurrences supported.	RŴ	<i>Imp Guide:</i> Required if Reason For Service Code (439-E4) is used.
439-E4	REASON FOR SERVICE CODE		RW	Payer Requirement: Same as Imp Guide. Imp Guide: Required if utilization conflict is detected.
528-FS	CLINICAL SIGNIFICANCE CODE		RW	Payer Requirement: Same as Imp Guide. Imp Guide: Required if needed to supply
520-1 5				additional information for the utilization conflict.
529-FT	OTHER PHARMACY INDICATOR		RW	Payer Requirement: Same as Imp Guide. Imp Guide: Required if needed to supply
529-F1	OTHER PHARMACY INDICATOR		RW	additional information for the utilization conflict.
53Ø-FU	PREVIOUS DATE OF FILL		RW	Payer Requirement: Same as Imp Guide. Imp Guide: Required if needed to supply
				additional information for the utilization conflict. Required if Quantity of Previous Fill (531- FV) is used.
				Payer Requirement: Same as Imp Guide.
531-FV	QUANTITY OF PREVIOUS FILL		RW	<i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.
				Required if Previous Date Of Fill (53Ø- FU) is used.
532-FW	DATABASE INDICATOR		RW	Payer Requirement: Same as Imp Guide. Imp Guide: Required if needed to supply
552-17	DATABASE INDICATOR		NW	additional information for the utilization conflict. Payer Requirement: Same as Imp Guide.
533-FX	OTHER PRESCRIBER INDICATOR		RW	Imp Guide: Required if needed to supply
				additional information for the utilization conflict.
544-FY	DUR FREE TEXT MESSAGE		RW	Payer Requirement: Same as Imp Guide. Imp Guide: Required if needed to supply
				additional information for the utilization conflict.
				Payer Requirement: Same as Imp Guide.

Claim Billing/Claim Rebill accepted/rejected Response

Response Transaction Header Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	Х	

	Response Transaction Header Segment			Claim Billing/Claim Rebill Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	M	
1Ø3-A3	TRANSACTION CODE	B1, B3	М	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	М	
5Ø1-F1	HEADER RESPONSE STATUS	A = Accepted	М	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	М	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	М	
4Ø1-D1	DATE OF SERVICE	Same value as in request	М	

Response Message Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Rejected If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	Х	Returned when needed for transmission-level messaging

	Response Message Segment Segment Identification (111-AM) = "2Ø"			Claim Billing/Claim Rebill Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RŴ	<i>Imp Guide:</i> Required if text is needed for clarification or detail. <i>Payer Requirement:</i> Same as Imp Guide

Response Insurance Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	Х	
This Segment is situational		

	Response Insurance Segment Segment Identification (111-AM) = "25"			Claim Billing/Claim Rebill Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
568-J7	PAYER ID QUALIFIER		RŴ	<i>Imp Guide:</i> Required if Payer ID (569-J8) is used. <i>Payer Requirement:</i> Will be returned
569-J8	PAYER ID		RW	<i>Imp Guide:</i> Required to identify the ID of the payer responding.
				Payer Requirement: Will be returned

	Response Insurance Segment Segment Identification (111-AM) = "25"			Claim Billing/Claim Rebill Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
3Ø2-C2	CARDHOLDER ID		RW	<i>Imp Guide:</i> Required if the identification to be used in future transactions is different than what was submitted on the request.
				<i>Payer Requirement:</i> Same as Imp. Guide

Response Status Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	Х	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing/Claim Rebill Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	R = Reject	М	
5Ø3-F3	AUTHORIZATION NUMBER		RW	Imp Guide: Required if needed to identify the transaction. Payer Requirement: Same as Imp.
				Guide
51Ø-FA	REJECT COUNT	Maximum count of 5.	R	
511-FB	REJECT CODE		R	
546-4F	REJECT FIELD OCCURRENCE INDICATOR		RW	Imp Guide: Required if a repeating field is in error, to identify repeating field occurrence. Payer Requirement: Same as Imp Guide
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Imp Guide: Required if Additional Message Information (526-FQ) is used. Payer Requirement: Same as Imp Guide
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	Imp Guide: Required if Additional Message Information (526-FQ) is used. Payer Requirement: Same as Imp Guide
526-FQ	ADDITIONAL MESSAGE INFORMATION		RW	Imp Guide: Required when additional text is needed for clarification or detail. Payer Requirement: Same as Imp Guide

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing/Claim Rebill Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RŴ	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current. Payer Requirement: Same as Imp Guide
549-7F	HELP DESK PHONE NUMBER QUALIFIER	Ø3=Processor/PBM	RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used. Payer Requirement: Will be returned
55Ø-8F	HELP DESK PHONE NUMBER	8446795362	RW	Imp Guide: Required if needed to provide a support telephone number to the receiver. Payer Requirement: Same as Imp Guide

Response Claim Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	Х	

	Response Claim Segment Segment Identification (111-AM) = "22"			Claim Billing/Claim Rebill Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = Rx Billing	М	<i>Imp Guide:</i> For Transaction Code of "B2", in the Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		М	

Response DUR/PPS Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Rejected If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	Х	Required if DUR information needs to be sent

	Response DUR/PPS Segment Segment Identification (111-AM) = "24"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
567-J6	DUR/PPS RESPONSE CODE COUNTER	Maximum 9 occurrences supported.	RŴ	<i>Imp Guide:</i> Required if Reason For Service Code (439-E4) is used. <i>Payer Requirement:</i> Same as Imp Guide
439-E4	REASON FOR SERVICE CODE		RW	Imp Guide: Required if utilization conflict is detected. Payer Requirement: Same as Imp Guide

	Response DUR/PPS Segment Segment Identification (111-AM) = "24"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
528-FS	CLINICAL SIGNIFICANCE CODE		RŴ	<i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.
				Payer Requirement: Same as Imp Guide
529-FT	OTHER PHARMACY INDICATOR		RW	<i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.
				Payer Requirement: Same as Imp Guide.
53Ø-FU	PREVIOUS DATE OF FILL		RW	Imp Guide: Required if needed to supply additional information for the utilization conflict. Required if Quantity of Previous Fill (531- FV) is used.
				,
531-FV	QUANTITY OF PREVIOUS FILL		RW	Payer Requirement: Same as Imp Guide.Imp Guide: Required if needed to supply additional information for the utilization conflict.Required if Previous Date Of Fill (53Ø-
				FU) is used.
532-FW	DATABASE INDICATOR		RW	Payer Requirement: Same as Imp Guide. Imp Guide: Required if needed to supply
				additional information for the utilization conflict.
				Payer Requirement: Same as Imp Guide.
533-FX	OTHER PRESCRIBER INDICATOR		RW	<i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.
				Payer Requirement: Same as Imp Guide.
544-FY	DUR FREE TEXT MESSAGE		RW	<i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.
				Payer Requirement: Same as Imp Guide.

CLAIM BILLING/CLAIM REBILL REJECTED/REJECTED RESPONSE

Response Transaction Header Segment Questions	Check	Claim Billing/Claim Rebill Rejected/Rejected If Situational, Payer Situation
This Segment is always sent	Х	

	Response Transaction Header Segment			Claim Billing/Claim Rebill Rejected/Rejected
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	М	
1Ø3-A3	TRANSACTION CODE	B1, B3	М	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	М	
5Ø1-F1	HEADER RESPONSE STATUS	R = Rejected	М	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	М	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	М	
4Ø1-D1	DATE OF SERVICE	Same value as in request	М	

Response Status Segment Questions	Check	Claim Billing/Claim Rebill Rejected/Rejected If Situational, Payer Situation
This Segment is always sent	Х	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing/Claim Rebill Rejected/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	R = Reject	М	
51Ø-FA	REJECT COUNT	Maximum count of 5.	R	
511-FB	REJECT CODE		R	
546-4F	REJECT FIELD OCCURRENCE INDICATOR		RW	<i>Imp Guide:</i> Required if a repeating field is in error, to identify repeating field occurrence.
				<i>Payer Requirement:</i> Same as Imp Guide
13Ø-UF	ADDITIONAL MESSAGE	Maximum count of 25.	RW	<i>Imp Guide:</i> Required if Additional Message Information (526-FQ) is used.
				<i>Payer Requirement:</i> Same as Imp Guide
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	<i>Imp Guide:</i> Required if Additional Message Information (526-FQ) is used.
				<i>Payer Requirement:</i> Same as Imp Guide
526-FQ	ADDITIONAL MESSAGE		RW	<i>Imp Guide:</i> Required when additional text is needed for clarification or detail.
				<i>Payer Requirement:</i> Same as Imp Guide
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	<i>Imp Guide:</i> Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.
				<i>Payer Requirement:</i> Same as Imp Guide

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	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing/Claim Rebill Rejected/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
549-7F	HELP DESK PHONE NUMBER QUALIFIER	Ø3=Processor/ PBM	RŴ	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used. Payer Requirement: Will be returned
55Ø-8F	HELP DESK PHONE NUMBER	8446795362	RW	<i>Imp Guide:</i> Required if needed to provide a support telephone number to the receiver.
				Payer Requirement: Will be returned

** End of Response Claim Billing/Claim Rebill (B1/B3) Payer Sheet **

VERMONT MEDICAID NCPDP VERSION D.Ø CLAIM REVERSAL

REQUEST CLAIM REVERSAL PAYER SHEET

** Start of Request Claim Reversal (B2) Payer Sheet **

GENERAL INFORMATION

Payer Name: Vermont Medicaid Enterprise	Date: September 25, 2Ø21	
Plan Name/Group Name: Vermont Medicaid	BIN: Ø17795	PCN:VTPOP

FIELD LEGEND FOR COLUMNS

Payer Usage Column	Value	Explanation	Payer Situation Column
MANDATORY	Μ	The Field is mandatory for the Segment in the designated Transaction.	No
REQUIRED	R	The Field has been designated with the situation of "Required" for the Segment in the designated Transaction.	No
QUALIFIED REQUIREMENT	RW	"Required when". The situations designated have qualifications for usage ("Required if x", "Not required if y").	Yes
NOT USED	NA	The Field is not used for the Segment in the designated Transaction. Not used are shaded for clarity for the Payer when creating the Template. For the actual Payer Template, not used fields must be deleted from the transaction (the row in the table removed).	No

Question	Answer
What is your reversal window? (If transaction is billed today what is the timeframe for reversal to be	Vermont Medicaid will accept reversal/ resubmission within
submitted?)	6 months from date of service

CLAIM REVERSAL TRANSACTION

The following lists the segments and fields in a Claim Reversal Transaction for the NCPDP *Telecommunication Standard Implementation Guide Version D.Ø.*

Transaction Header Segment Questions	Check	Claim Reversal If Situational, Payer Situation
This Segment is always sent	Х	
Source of certification IDs required in Software		
Vendor/Certification ID (11Ø-AK) is Payer Issued		
Source of certification IDs required in Software		
Vendor/Certification ID (11Ø-AK) is Switch/VAN		
issued		
Source of certification IDs required in Software Vendor/Certification ID (11Ø-AK) is Not used	Х	

	Transaction Header Segment			Claim Reversal
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø1-A1	BIN NUMBER	Ø17795	М	BIN for Vermont Medicaid
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	М	
1Ø3-A3	TRANSACTION CODE	B2	М	Claim Reversal
1Ø4-A4	PROCESSOR CONTROL NUMBER	VTPOP	М	
1Ø9-A9	TRANSACTION COUNT	Ø1-Ø4	М	Ø1=One Occurrence
				Ø2=Two Occurrences
				Ø3=Three Occurrences
				Ø4= Four Occurrences

	Transaction Header Segment			Claim Reversal
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Ø1=National Provider	М	Only the National Provider ID (NPI) is
		Identifier (NPI)		supported
2Ø1-B1	SERVICE PROVIDER ID		М	NPI of the submitting pharmacy
4Ø1-D1	DATE OF SERVICE	CCYYMMDD	М	
11Ø-AK	SOFTWARE	Blank fill	М	No other values required
	VENDOR/CERTIFICATION ID			

Claim Segment Questions	Check	Claim Reversal If Situational, Payer Situation
This Segment is always sent	Х	
This Segment is situational		

	Insurance Segment Segment Identification (111-AM) = "Ø4"			Claim Reversal
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
3Ø2-C2	CARDHOLDER ID		M	
	·	•	•	·

Claim Segment Questions	Check	Claim Reversal If Situational, Payer Situation
This Segment is always sent	Х	

	Claim Segment Segment Identification (111-AM) = "Ø7"			Claim Reversal
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	Ø1 = Rx Billing	M	<i>Imp Guide:</i> For Transaction Code of "B2", in the Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		М	
436-E1	PRODUCT/SERVICE ID QUALIFIER	 ØØ – For compound submissions Ø1 – Universal Product Code (UPC) Ø2=HRI Ø3 – National Drug Code (NDC) 	М	Use ØØ only when submitting claims for compounded prescription claims, in all other instances use the qualifier appropriate for the product ID in field 4Ø7-D7
4Ø7-D7	PRODUCT/SERVICE ID		М	Use 'Ø' only when submitting claims for compounded prescriptions, in all other instances use the ID of the product being dispensed
4Ø3-D3	FILL NUMBER	Same value as original Claim Billing, if sent	RW	Imp Guide: Required if needed for reversals when multiple fills of the same Prescription/Service Reference Number (4Ø2-D2) occur on the same day. Payer Requirement: Same as Imp Guide

** End of Request Claim Reversal (B2) Payer Sheet **

Response Claim Reversal Payer Sheet CLAIM REVERSAL ACCEPTED/APPROVED RESPONSE

** Start of Claim Reversal Response (B2) Payer Sheet **

GENERAL INFORMATION

Payer Name: Vermont Medicaid Enterprises	Date: September 25, 2Ø21	
Plan Name/Group Name: Vermont Medicaid	BIN: Ø17795	PCN: VTPOP

CLAIM REVERSAL ACCEPTED/APPROVED RESPONSE

The following lists the segments and fields in a Claim Reversal response (Approved) Transaction for the NCPDP *Telecommunication Standard Implementation Guide Version D.Ø.*

Response Transaction Header Segment	Check	Claim Reversal – Accepted/Approved
Questions		If Situational, Payer Situation
This Segment is always sent	Х	

	Response Transaction Header Segment			Claim Reversal – Accepted/Approved
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	М	
1Ø3-A3	TRANSACTION CODE	B2	М	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	М	
5Ø1-F1	HEADER RESPONSE STATUS	A = Accepted	М	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	М	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	М	
4Ø1-D1	DATE OF SERVICE	Same value as in request	М	

Response Message Segment Questions	Check	Claim Reversal – Accepted/Approved If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	Х	Returned when needed for transmission level messaging

	Response Message Segment Segment Identification (111-AM) = "2Ø"			Claim Reversal – Accepted/Approved
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RŴ	Imp Guide: Required if text is needed for clarification or detail.
				Payer Requirement: Same as Imp Guide

Response Status Segment Questions	Check	Claim Reversal – Accepted/Approved If Situational, Payer Situation
This Segment is always sent	Х	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Reversal – Accepted/Approved
Field #	NCPDP Field Name	Value	Payer Usag e	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	A = Approved	М	
5Ø3-F3	AUTHORIZATION NUMBER		RW	Imp Guide: Required if needed to identify the transaction.
				Payer Requirement: Same as Imp. Guide
547-5F	APPROVED MESSAGE CODE COUNT	Maximum count of 5.	RW	<i>Imp Guide:</i> Required if Approved Message Code (548-6F) is used.
				Payer Requirement: Same as Imp Guide

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	Response Status Segment Segment Identification (111-AM) = "21"			Claim Reversal – Accepted/Approved
Field #	NCPDP Field Name	Value	Payer Usag e	Payer Situation
548-6F	APPROVED MESSAGE CODE		RW	Imp Guide: Required if Approved Message Code Count (547-5F) is used and the sender needs to communicate additional follow up for a potential opportunity.
13Ø-UF	ADDITIONAL MESSAGE	Maximum count of 25.	RW	Payer Requirement: Same as Imp Guide Imp Guide: Required if Additional
130-06	INFORMATION COUNT	Maximum count of 25.	R V V	Message Information (526-FQ) is used.
				Payer Requirement: Same as Imp Guide
132-UH	ADDITIONAL MESSAGE		RW	Imp Guide: Required if Additional
	INFORMATION QUALIFIER			Message Information (526-FQ) is used.
526-FQ	ADDITIONAL MESSAGE		RW	Payer Requirement: Same as Imp Guide Imp Guide: Required when additional text
520-FQ	INFORMATION		R V V	is needed for clarification or detail.
				Payer Requirement: Same as Imp Guide
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.
		(2) Dreeseer/		Payer Requirement: Same as Imp Guide
549-7F	HELP DESK PHONE NUMBER QUALIFIER	Ø3=Processor/ PBM	RW	<i>Imp Guide:</i> Required if Help Desk Phone Number (55Ø-8F) is used.
				Payer Requirement: Will be returned
55Ø-8F	HELP DESK PHONE NUMBER	8446795362	RW	<i>Imp Guide:</i> Required if needed to provide a support telephone number to the receiver.
				Payer Requirement: Will be returned

Response Claim Segment Questions	Check	Claim Reversal – Accepted/Approved If Situational, Payer Situation
This Segment is always sent	Х	

	Response Claim Segment Segment Identification (111-AM) = "22"			Claim Reversal – Accepted/Approved
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = Rx Billing	М	Imp Guide: For Transaction Code of "B2", in the Response Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		М	

09/25/2Ø21

CLAIM REVERSAL ACCEPTED/REJECTED RESPONSE

Response Transaction Header Segment Questions	Check	Claim Reversal - Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	Х	

	Response Transaction Header Segment			Claim Reversal – Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	М	
1Ø3-A3	TRANSACTION CODE	B2	М	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	М	
5Ø1-F1	HEADER RESPONSE STATUS	A = Accepted	М	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	М	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	М	
4Ø1-D1	DATE OF SERVICE	Same value as in request	М	

Response Message Segment Questions	Check	Claim Reversal - Accepted/Rejected If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	Х	Returned when needed for transmission-level messaging

	Response Message Segment Segment Identification (111-AM) = "2Ø"			Claim Reversal – Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RW	<i>Imp Guide:</i> Required if text is needed for clarification or detail.
				Payer Requirement: Will be returned when text information needs to be sent.

Response Status Segment Questions	Check	Claim Reversal - Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	Х	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Reversal – Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usag e	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	R = Reject	M	
5Ø3-F3	AUTHORIZATION NUMBER		R	
51Ø-FA	REJECT COUNT	Maximum count of 5.	R	
511-FB	REJECT CODE		R	
546-4F	REJECT FIELD OCCURRENCE INDICATOR		RW	Imp Guide: Required if a repeating field is in error, to identify repeating field occurrence. Payer Requirement: Same as Imp Guide
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Imp Guide: Required if Additional Message Information (526-FQ) is used. Payer Requirement: Same as Imp Guide
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	Imp Guide: Required if Additional Message Information (526-FQ) is used. Payer Requirement: Same as Imp Guide

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Reversal – Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usag e	Payer Situation
526-FQ	ADDITIONAL MESSAGE INFORMATION		RW	Imp Guide: Required when additional text is needed for clarification or detail. Payer Requirement: Same as Imp Guide
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Requirement: Game as Imp Guide Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current. Payer Requirement: Same as Imp Guide
549-7F	HELP DESK PHONE NUMBER QUALIFIER	Ø3=Processor/ PBM	RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used. Payer Requirement: Same as Imp Guide
55Ø-8F	HELP DESK PHONE NUMBER	8446795362	RW	Imp Guide: Required if needed to provide a support telephone number to the receiver. Payer Requirement: Same as Imp Guide

Response Claim Segment Questions	Check	Claim Reversal - Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	Х	

	Response Claim Segment Segment Identification (111-AM) = "22"			Claim Reversal – Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = Rx Billing	М	Imp Guide: For Transaction Code of "B2", in the Response Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		М	

CLAIM REVERSAL REJECTED/REJECTED RESPONSE

Response Transaction Header Segment Questions	Check	Claim Reversal - Rejected/Rejected If Situational, Payer Situation
This Segment is always sent	Х	

	Response Transaction Header Segment			Claim Reversal – Rejected/Rejected
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	М	
1Ø3-A3	TRANSACTION CODE	B2	М	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	М	
5Ø1-F1	HEADER RESPONSE STATUS	R=Rejected	М	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	М	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	М	
4Ø1-D1	DATE OF SERVICE	Same value as in request	М	

Response Message Segment Questions	Check	Claim Reversal – Rejected/Rejected If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	Х	Returned when needed for transmission-level messaging

	Response Message Segment Segment Identification (111-AM) = "2Ø"			Claim Reversal – Rejected/Rejected
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
5Ø4-F4	MESSAGE		RW	<i>Imp Guide:</i> Required if text is needed for clarification or detail.
				Payer Requirement: Will be returned when text information needs to be sent.

Response Status Segment Questions	Check	Claim Reversal - Rejected/Rejected If Situational, Payer Situation
This Segment is always sent	Х	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Reversal – Rejected/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	R = Reject	М	
5Ø3-F3	AUTHORIZATION NUMBER		R	
51Ø-FA	REJECT COUNT	Maximum count of 5.	R	
511-FB	REJECT CODE		R	
546-4F	REJECT FIELD OCCURRENCE INDICATOR		RW	<i>Imp Guide:</i> Required if a repeating field is in error, to identify repeating field occurrence.
				Payer Requirement: Same as Imp Guide
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	<i>Imp Guide:</i> Required if Additional Message Information (526-FQ) is used.
				Payer Requirement: Same as Imp Guide

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Reversal – Rejected/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RŴ	<i>Imp Guide:</i> Required if Additional Message Information (526-FQ) is used.
				<i>Payer Requirement:</i> Same as Imp Guide
526-FQ	ADDITIONAL MESSAGE INFORMATION		RW	<i>Imp Guide:</i> Required when additional text is needed for clarification or detail.
				Payer Requirement: Same as Imp Guide
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.
				<i>Payer Requirement:</i> Same as Imp Guide
549-7F	HELP DESK PHONE NUMBER QUALIFIER	Ø3=Processor/ PBM	RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used. Payer Requirement: Will be returned
55Ø-8F	HELP DESK PHONE NUMBER	8446795362	RW	<i>Imp Guide:</i> Required if needed to provide a support telephone number to the receiver.
				Payer Requirement: Will be returned

** End of Claim Reversal (B2) Response Payer Sheet **