# MAINE GENERAL ASSISTANCE NCPDP VERSION D.Ø PAYER SHEET

# REQUEST CLAIM BILLING/CLAIM REBILL

\*\* Start of Request Claim Billing/Claim Rebill (B1/B3) Payer Sheet \*\*

#### **GENERAL INFORMATION**

Payer Name: Maine General Assistance	Date: November Ø5, 2Ø21					
Plan Name/Group Name: Maine General Assistance - MEPOPGA	BIN: ØØ5526	PCN:MEPOPGA				
Processor: Change Healthcare (CH)						
Effective as of: November Ø5, 2Ø21	NCPDP Telecommunication	Standard Version/Release #: D.Ø				
NCPDP Data Dictionary Version Date: July 2007	NCPDP External Code List V	ersion Date: March 2Ø1Ø				
Contact/Information Source:						
Certification Testing Window:						
Certification Contact Information: 1-877-553-8455 POS Tech Support						
Provider Relations Help Desk Info: 1-888-42Ø-9711						
Other versions supported: NCPDP Telecommunications Standard v5.1 until 12/31/2Ø11						

#### OTHER TRANSACTIONS SUPPORTED

**Paver:** Please list each transaction supported with the segments, fields, and pertinent information on each transaction.

Transaction Code	Transaction Name
B2	Claim Reversal

#### FIELD LEGEND FOR COLUMNS

Payer Usage Column	Value	Explanation	Payer Situation Column
MANDATORY	М	The Field is mandatory for the Segment in the designated Transaction.	No
REQUIRED	R	The Field has been designated with the situation of "Required" for the Segment in the designated Transaction.	No
QUALIFIED REQUIREMENT	RW	"Required when". The situations designated have qualifications for usage ("Required if x", "Not required if y").	Yes

Fields that are not used in the Claim Billing/Claim Rebill transactions and those that do not have qualified requirements (i.e. not used) for this payer are excluded from the template.

#### **CLAIM BILLING/CLAIM REBILL TRANSACTION**

The following lists the segments and fields in a Claim Billing or Claim Rebill Transaction for the NCPDP Telecommunication Standard Implementation Guide Version D.Ø.

Transaction Header Segment Questions	Check	Claim Billing/Claim Rebill
		If Situational, Payer Situation
This Segment is always sent	X	
Source of certification IDs required in Software		
Vendor/Certification ID (11Ø-AK) is Payer Issued		
Source of certification IDs required in Software		
Vendor/Certification ID (11Ø-AK) is Switch/VAN		
issued		
Source of certification IDs required in Software	X	
Vendor/Certification ID (11Ø-AK) is Not used		

	Transaction Header Segment			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	-
1Ø1-A1	BIN NUMBER	ØØ5526	M	BIN for Maine General Assistance
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	M	
1Ø3-A3	TRANSACTION CODE	B1, B3	M	B1 – Claim billing
				B3 – Claim Rebill
1Ø4-A4	PROCESSOR CONTROL NUMBER	MEPOPGA	M	

	Transaction Header Segment			Claim Billing/Claim Rebill
Field#	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø9-A9	TRANSACTION COUNT	Ø1- Ø4	M	Ø1=One Occurrence
				Ø2=Two Occurrences
				Ø3=Three Occurrences
				Ø4= Four Occurrences
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Ø1=National Provider	М	Only the NPI is supported
		Identifier (NPI)		
2Ø1-B1	SERVICE PROVIDER ID		M	NPI of the submitting pharmacy
4Ø1-D1	DATE OF SERVICE		M	
11Ø-AK	SOFTWARE	Blank Fill	M	No other values required
	VENDOR/CERTIFICATION ID			

Insurance Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent	X	

	Insurance Segment Segment Identification (111-AM) = "Ø4"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
3Ø2-C2	CARDHOLDER ID		М	Member ID as issued to the Maine General Assistance Beneficiary
3Ø9-C9	ELIGIBILITY CLARIFICATION CODE		RW	Imp Guide: Required if needed for receiver inquiry validation and/or determination, when eligibility is not maintained at the dependent level. Required in special situations as defined by the code to clarify the eligibility of an individual, which may extend coverage.  Payer Requirement: Required if needed to
				clarify eligibility status in order to support claim approval
3Ø1-C1	GROUP ID	Needs to be the Town Code off the Voucher	R	Imp Guide: Required if necessary for state/federal/regulatory agency programs.  Required if needed for pharmacy claim processing and payment.  Payer Requirement: Same as Implementation Guide
3Ø6-C6	PATIENT RELATIONSHIP CODE		RW	Imp Guide: Required if needed to uniquely identify the relationship of the Patient to the Cardholder.  Payer Requirement: Same as Imp. Guide

Patient Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent	X	

	Patient Segment Segment Identification (111-AM) = "Ø1"			Claim Billing/Claim Rebill
Field	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
3Ø4-C4	DATE OF BIRTH		R	
3Ø5-C5	PATIENT GENDER CODE		R	

310-CA PATIENT FIRST NAME  RW Imp Guide: Required v a first name.  Payer Requirement: Ti sent  311-CB PATIENT LAST NAME  RW Imp Guide: Required it result in different cover patient financial respoil patient financial respoil Required if result in different cover patient financial respoil Required if result in different cover patient financial respoil Required if "required be the HIPAA final Privace 164.501 definitions (4 and 164 Standards for Individually Identifiable Health Information Thursday, December 82803 and following, a August 14, 2002, pag following.)  Payer Requirement: RW Imp Guide: Required it result in different cover patient financial respoil Required it result in different cover		Patient Segment Segment Identification (111-AM) = "Ø1"			Claim Billing/Claim Rebill
STATEST NAME   RW   Imp Guide: Required va a first name.   Payer Requirement: Tisent	Field	NCPDP Field Name	Value	,	Payer Situation
311-CB PATIENT LAST NAME  3Ø7-C7 PLACE OF SERVICE  RW Imp Guide: Required if result in different cover patient financial responsible patient financial respo	31Ø-CA	PATIENT FIRST NAME			
3Ø7-C7 PLACE OF SERVICE  RW Imp Guide: Required it result in different cover patient financial response Required if "required by the HIPAA final Privace 164.5Ø1 definitions (4) and 164 Standards for Individually Identifiable Health Information (4) Individually Identifiable Health Information (4) Regulared if "Required by Regulared Information (4) R					Payer Requirement: This field is always sent
result in different cover patient financial response Required if "required by the HIPAA final Privacy 164.5Ø1 definitions (4) and 164 Standards for Individually Identifiable Health Information Thursday, December 2828Ø3 and following, August 14, 2ØØ2, pag following.)  Payer Requirement: RW Imp Guide: Required if result in different covered patient financial response pati	311-CB	PATIENT LAST NAME		R	
RW Imp Guide: Required if result in different cover patient financial response Required if "required by the HIPAA final Privace 164.5Ø1 definitions (4: and 164 Standards for Individually Identifiable Health Informations Thursday, December 2828Ø3 and following, a August 14, 2ØØ2, pag following.)  Payer Requirement: RW Imp Guide: Required if result in different covering the many standards for Individually Identifiable Health Informations (4: and 164 Standards for Individually Identifiable Health Informations).	3Ø7-C7	PLACE OF SERVICE		RW	Imp Guide: Required if this field could result in different coverage, pricing, or patient financial responsibility.  Payer Requirement: Same as Imp. Guide
result in different cover	335-2C	PREGNANCY INDICATOR		RW	Imp Guide: Required if pregnancy could result in different coverage, pricing, or patient financial responsibility.  Required if "required by law" as defined in the HIPAA final Privacy regulations section 164.5Ø1 definitions (45 CFR Parts 16Ø and 164 Standards for Privacy of Individually Identifiable Health Information; Final Rule-Thursday, December 28, 2ØØØ, page 828Ø3 and following, and Wednesday, August 14, 2ØØ2, page 53267 and following.)  Payer Requirement: Required when known
	384-4X	PATIENT RESIDENCE		RW	Imp Guide: Required if this field could result in different coverage, pricing, or patient financial responsibility.  Payer Requirement: Same as Imp Guide

Claim Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent	X	
This payer supports partial fills		
This payer does not support partial fills	Х	

	Claim Segment Segment Identification (111-AM) = "Ø7"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = Rx Billing	M	Imp Guide: For Transaction Code of "B1", in the Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		M	
436-E1	PRODUCT/SERVICE ID QUALIFIER	ØØ=Compound Ø1=UPC Ø2=HRI Ø3=NDC	M	Use 'ØØ' only when submitting claims for compounded prescriptions, in all other instances use the qualifier appropriate for the product ID in field 4Ø7-D7
4Ø7-D7	PRODUCT/SERVICE ID		M	Use 'Ø' only when submitting claims for compounded prescriptions, in all other instances use the ID of the product being dispensed
442-E7	QUANTITY DISPENSED		R	
4Ø3-D3	FILL NUMBER	Ø=Original Dispensing 1 to 99 = Refill Number	R	
4Ø5-D5	DAYS SUPPLY		R	
4Ø6-D6	COMPOUND CODE	1=Not a Compound 2=Compound	R	
4Ø8-D8	DISPENSE AS WRITTEN (DAW)/PRODUCT SELECTION CODE		R	
414-DE	DATE PRESCRIPTION WRITTEN		R	
415-DF	NUMBER OF REFILLS AUTHORIZED	Ø=Not Specified 1 to 99	RW	Imp Guide: Required if necessary for platenefit administration.  Payer Requirement: Required when available on first fill.
419-DJ	PRESCRIPTION ORIGIN CODE		RW	Imp Guide: Required if necessary for plabenefit administration.
054 NV	OLIDATION OLABIFICATION CODE	N4 :	DIA	Payer Requirement: Same as Imp. Guide
354-NX	SUBMISSION CLARIFICATION CODE COUNT	Maximum count of 3.	RW	Imp Guide: Required if Submission Clarification Code (42Ø-DK) is used.
42Ø-DK	SUBMISSION CLARIFICATION CODE	Ø1=No Override Ø8=Compounds	RW	Payer Requirement: Same as Imp. Guide: Imp Guide: Required if clarification is needed and value submitted is greater than zero (Ø).  If the Date of Service (4Ø1-D1) contains the subsequent payer coverage date, the Submission Clarification Code (42Ø-DK) is required with value of "19" (Split Billing – indicates the quantity dispensed is the remainder billed to a subsequent payer when Medicare Part A expires. Used only in long-term care settings) for individual unit of use medications.  Payer Requirement: Required when provider will accept payment on one or more, but not necessarily all, ingredients of a multi-ingredient compound and consider payment received as payment if full for the prescribed products

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	Claim Segment Segment Identification (111-AM) = "Ø7"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
				MEPOPGA does not support split billing
46Ø-ET	QUANTITY PRESCRIBED		RW	Imp Guide: Schedule II Drugs Prescribed
6ØØ-28	UNIT OF MEASURE		RW	Imp Guide: Required if necessary for state/federal/regulatory agency programs.  Required if this field could result in different coverage, pricing, or patient financial responsibility.  Payer Requirement: Recommended to submit if compounded prescription claim and Compound Code (4Ø6-D6) = 2.
995-E2	ROUTE OF ADMINISTRATION		RW	Imp Guide: Required if specified in trading partner agreement.  Payer Requirement: Same as Imp. Guide

Pricing Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent	X	

	Pricing Segment Segment Identification (111-AM) = "11"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
4Ø9-D9	INGREDIENT COST SUBMITTED		R	
43Ø-DU	GROSS AMOUNT DUE		R	
412-DC	DISPENSING FEE SUBMITTED		RW	Imp Guide: Required if its value has an effect on the Gross Amount Due (43Ø-DU) calculation.
				Payer Requirement: Same as Imp. Guide
433-DX	PATIENT PAID AMOUNT SUBMITTED		RW	Imp Guide: Required if this field could result in different coverage, pricing, or patient financial responsibility.
				Payer Requirement: Same as Imp Guide
438-E3	INCENTIVE AMOUNT SUBMITTED			Imp Guide: Required if its value has an effect on the Gross Amount Due (43Ø-DU) calculation.
				Payer Requirement: Same as Imp Guide
478-H7	OTHER AMOUNT CLAIMED SUBMITTED COUNT	Maximum count of 3.	RW	Imp Guide: Required if Other Amount Claimed Submitted Qualifier (479-H8) is used.  Payer Requirement: Same as Imp Guide
479-H8	OTHER AMOUNT CLAIMED SUBMITTED QUALIFIER		RW	Imp Guide: Required if Other Amount Claimed Submitted (48Ø-H9) is used.  Payer Requirement: Same as Imp Guide
48Ø-H9	OTHER AMOUNT CLAIMED SUBMITTED		RW	Imp Guide: Required if its value has an effect on the Gross Amount Due (43Ø-DU) calculation.  Payer Requirement: Same as Imp Guide

	Pricing Segment Segment Identification (111-AM) = "11"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
426-DQ	USUAL AND CUSTOMARY CHARGE		RŴ	Imp Guide: Required if needed per trading partner agreement.  Payer Requirement: Maine General Assistance agreements require submission of Usual and Customary
423-DN	BASIS OF COST DETERMINATION		RW	Charge.  Imp Guide: Required if needed for receiver claim/encounter adjudication.  Payer Requirement: Same as Imp. Guide

Prescriber Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent	X	
This Segment is situational		

	Prescriber Segment Segment Identification (111-AM) = "Ø3"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
466-EZ	PRESCRIBER ID QUALIFIER	Ø1=National Provider ID	RW	Imp Guide: Required if Prescriber ID (411-DB) is used.
				Payer Requirement: Field should always be sent.
				Submit prescriber Qualifier Ø1 for Pharmacy adjudication purposes
411-DB	PRESCRIBER ID	Prescriber National Provider ID =NPI	RW	Imp Guide: Required if this field could result in different coverage or patient financial responsibility.
				Required if necessary, for state/federal/regulatory agency programs.
				Submit prescriber NPI for Pharmacy adjudication purposes
427-DR	PRESCRIBER LAST NAME		RW	Imp Guide: Required when the Prescriber ID (411-DB) is not known.
				Required if needed for Prescriber ID (411-DB) validation/clarification.
				Payer Requirement: Same as Imp Guide
498-PM	PRESCRIBER PHONE NUMBER		RW	Imp Guide: Required if needed for Workers' Compensation.
				Required if needed to assist in identifying the prescriber.
				Required if needed for Prior Authorization process.
				Payer Requirement: Same as Imp Guide.

Compound Segment Questions	Check	Claim Billing/Claim Rebill
		If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	Х	Required when the pharmacy is dispensing a compound of multiple ingredients and requesting payment for the prescribed compound from Maine General Assistance

	Compound Segment Segment Identification (111-AM) = "10"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
45Ø-EF	COMPOUND DOSAGE FORM DESCRIPTION CODE		M	
451-EG	COMPOUND DISPENSING UNIT FORM INDICATOR		М	
447-EC	COMPOUND INGREDIENT COMPONENT COUNT	Maximum 25 ingredients	М	
488-RE	COMPOUND PRODUCT ID QUALIFIER	Ø1=UPC Ø2=HRI Ø3=NDC	М	
489-TE	COMPOUND PRODUCT ID		M	
448-ED	COMPOUND INGREDIENT QUANTITY		M	
449-EE	COMPOUND INGREDIENT DRUG COST		RW	Imp Guide: Required if needed for receiver claim determination when multiple products are billed.  Payer Requirement: Required when the pharmacy is seeking compensation for
				the individual ingredient.
49Ø-UE	COMPOUND INGREDIENT BASIS OF COST DETERMINATION		RW	Imp Guide: Required if needed for receiver claim determination when multiple products are billed.
				Payer Requirement: Required when a value is submitted in Compound Ingredient Drug Cost (449-EE)

<sup>\*\*</sup> End of Request Claim Billing/Claim Rebill (B1/B3) Payer Sheet \*\*

# RESPONSE CLAIM BILLING/CLAIM REBILL PAYER SHEET CLAIM BILLING/CLAIM REBILL ACCEPTED/PAID (OR DUPLICATE OF PAID) RESPONSE

## \*\* Start of Response Claim Billing/Claim Rebill (B1/B3) Payer Sheet \*\*

#### **GENERAL INFORMATION**

Payer Name: Maine General Assistance	Date: November Ø5, 2Ø21		
Plan Name/Group Name: Maine General Assistance -	an Name/Group Name: Maine General Assistance - BIN: ØØ5526 PCN:MEF		
MEPOPGA			

## CLAIM BILLING/CLAIM REBILL PAID (OR DUPLICATE OF PAID) RESPONSE

The following lists the segments and fields in a Claim Billing or Claim Rebill response (Paid or Duplicate of Paid) Transaction for the NCPDP *Telecommunication Standard Implementation Guide Version D.Ø*.

Response Transaction Header Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent	X	

	Response Transaction Header Segment			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	М	
1Ø3-A3	TRANSACTION CODE	B1, B3	М	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	М	
5Ø1-F1	HEADER RESPONSE STATUS	A = Accepted	М	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	М	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	М	
4Ø1-D1	DATE OF SERVICE	Same value as in request	М	

Response Message Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	Return when needed for transmission level messaging.

	Response Message Segment Segment Identification (111-AM) = "20"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RW	Imp Guide: Required if text is needed for clarification or detail.
				Payer Requirement: Will be returned when text information needs to be sent.

Response Insurance Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent	X	

	Response Insurance Segment Segment Identification (111-AM) = "25"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
3Ø1-C1	GROUP ID		RW	Imp Guide: Required if needed to identify the actual cardholder or employer group, to identify appropriate group number, when available.
				Required to identify the actual group that was used when multiple group coverages exist.  Payer Requirement: Same as Imp. Guide
568-J7	PAYER ID QUALIFIER		RW	Imp Guide: Required if Payer ID (569-J8) is used.  Payer Requirement: Same as Imp. Guide
569-J8	PAYER ID		RW	Imp Guide: Required to identify the ID of the payer responding.  Payer Requirement Same as Imp. Guide
3Ø2-C2	CARDHOLDER ID		RW	Imp Guide: Required if the identification to be used in future transactions is different than what was submitted on the request.  Payer Requirement: Same as Imp. Guide

Response Status Segment Questions	Check	Claim Billing/Claim Rebill
		Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent	X	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	P=Paid D=Duplicate of Paid	М	
5Ø3-F3	AUTHORIZATION NUMBER		RW	Imp Guide: Required if needed to identify the transaction.
				Payer Requirement: Will be returned
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp.
				Guide
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.
				Payer Requirement: Same as Imp. Guide

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
526-FQ	ADDITIONAL MESSAGE INFORMATION		RW	Imp Guide: Required when additional text is needed for clarification or detail.
				Payer Requirement: Same as Imp. Guide
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.  Payer Requirement: Same as Imp. Guide
549-7F	HELP DESK PHONE NUMBER QUALIFIER	Ø3=Processor/ PBM	RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used.  Payer Requirement: Will be returned
55Ø-8F	HELP DESK PHONE NUMBER		RW	Imp Guide: Required if needed to provide a support telephone number to the receiver.  Payer Requirement: Will be returned

Response Claim Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent	X	

	Response Claim Segment Segment Identification (111-AM) = "22"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = RxBilling	M	Imp Guide: For Transaction Code of "B1", in the Response Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		M	

Response Pricing Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent	Х	

	Response Pricing Segment Segment Identification (111-AM) = "23"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
5Ø5-F5	PATIENT PAY AMOUNT		R	
5Ø6-F6	INGREDIENT COST PAID		R	

	Response Pricing Segment Segment Identification (111-AM) = "23"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø7-F7	DISPENSING FEE PAID		RW	Imp Guide: Required if this value is used to arrive at the final reimbursement.  Payer Requirement: Same as Imp.
				Guide
521-FL	INCENTIVE AMOUNT PAID		RW	Imp Guide: Required if this value is used to arrive at the final reimbursement.  Required if Incentive Amount Submitted (438-E3) is greater than zero (Ø).
				Payer Requirement: Same as Imp. Guide
563-J2	OTHER AMOUNT PAID COUNT	Maximum count of 3.	RW	Imp Guide: Required if Other Amount Paid (565-J4) is used.
				Payer Requirement: Same as Imp. Guide
564-J3	OTHER AMOUNT PAID QUALIFIER		RW	Imp Guide: Required if Other Amount Paid (565-J4) is used.
				Payer Requirement: Same as Imp. Guide
565-J4	OTHER AMOUNT PAID		RW	Imp Guide: Required if this value is used to arrive at the final reimbursement.
				Required if Other Amount Claimed Submitted (48Ø-H9) is greater than zero (Ø).
				Payer Requirement: Same as Imp Guide, but will never be greater than Ø.
566-J5	OTHER PAYER AMOUNT RECOGNIZED		RW	Imp Guide: Required if this value is used to arrive at the final reimbursement.
				Required if Other Payer Amount Paid (431-DV) is greater than zero (Ø) and Coordination of Benefits/Other Payments Segment is supported.
				Payer Requirement: Same as Imp. Guide
5Ø9-F9	TOTAL AMOUNT PAID		R	
522-FM	BASIS OF REIMBURSEMENT DETERMINATION		RW	Imp Guide: Required if Ingredient Cost Paid (5Ø6-F6) is greater than zero (Ø).  Required if Basis of Cost Determination (432-DN) is submitted on billing.
				Payer Requirement: Return 14 = Other Payer-Patient Responsibility Amount to Indicate reimbursement was based on the Other Payer-Patient Responsibility Amount (352-NQ)

	Response Pricing Segment Segment Identification (111-AM) = "23"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
523-FN	AMOUNT ATTRIBUTED TO SALES TAX		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes sales tax that is the financial responsibility of the member but is not also included in any of the other fields that add up to Patient Pay Amount.  Payer Requirement: Same as Imp Guide
513-FD	REMAINING DEDUCTIBLE AMOUNT		RW	Imp Guide: Provided for informational purposes only.
				Payer Requirement: Same as Imp. Guide
514-FE	REMAINING BENEFIT AMOUNT		RW	Imp Guide: Provided for informational purposes only.
517-FH	AMOUNT APPLIED TO PERIODIC		RW	Payer Requirement: Same as Imp. Guide Imp Guide: Required if Patient Pay
317-FF	DEDUCTIBLE		RVV	Amount (5Ø5-F5) includes deductible  Payer Requirement: Same as Imp
			511/	Guide
518-FI	AMOUNT OF COPAY		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes copay as patient financial responsibility.  Payer Requirement: Same as Imp.
500 FI/	AMOUNT EVOEEDING DEDICORG		DW	Guide
52Ø-FK	AMOUNT EXCEEDING PERIODIC BENEFIT MAXIMUM		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes amount exceeding periodic benefit maximum. Payer Requirement: Same as Imp
				Guide
571-NZ	AMOUNT ATTRIBUTED TO PROCESSOR FEE		RW	Imp Guide: Required if the customer is responsible for 1ØØ% of the prescription payment and when the provider net sale is less than the amount the customer is expected to pay.  Payer Requirement: Same as Imp
				Guide
572-4U	AMOUNT OF COINSURANCE		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes coinsurance as patient financial responsibility.  Payer Requirement: Same as Imp. Guide
129-UD	HEALTH PLAN-FUNDED ASSISTANCE AMOUNT		RW	Imp Guide: Required when the patient meets the plan-funded assistance criteria, to reduce Patient Pay Amount (5Ø5-F5). The resulting Patient Pay Amount (5Ø5-F5) must be greater than or equal to zero.  Payer Requirement: Same as Imp Guide

	Response Pricing Segment Segment Identification (111-AM) = "23"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
133-UJ	AMOUNT ATTRIBUTED TO PROVIDER NETWORK SELECTION		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes an amount that is attributable to a cost share differential due to the selection of one pharmacy over another  Payer Requirement: Same as Imp
				Guide
134-UK	AMOUNT ATTRIBUTED TO PRODUCT SELECTION/BRAND DRUG		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes an amount that is attributable to a patient's selection of a Brand drug.  Payer Requirement: Same as Imp
135-UM	AMOUNT ATTRIBUTED TO		RW	Guide  Imp Guide: Required if Patient Pay
135-0101	PRODUCT SELECTION/NON- PREFERRED FORMULARY SELECTION		RVV	Amount (5Ø5-F5) includes an amount that is attributable to a patient's selection of a non-preferred formulary product.  Payer Requirement: Same as Imp Guide
136-UN	AMOUNT ATTRIBUTED TO PRODUCT SELECTION/BRAND NON-PREFERRED FORMULARY SELECTION		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes an amount that is attributable to a patient's selection of a Brand non-preferred formulary product.  Payer Requirement: Same as Imp Guide
137-UP	AMOUNT ATTRIBUTED TO COVERAGE GAP		RW	Imp Guide: Required when the patient's financial responsibility is due to the coverage gap.  Payer Requirement: Same as Imp Guide

# **CLAIM BILLING/CLAIM REBILL ACCEPTED/REJECTED RESPONSE**

Response Transaction Header Segment Check		Claim Billing/Claim Rebill Accepted/Rejected		
Questions		If Situational, Payer Situation		
This Segment is always sent	X			

	Response Transaction Header Segment			Claim Billing/Claim Rebill Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	М	
1Ø3-A3	TRANSACTION CODE	B1, B3	М	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	М	
5Ø1-F1	HEADER RESPONSE STATUS	A = Accepted	М	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	М	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	М	
4Ø1-D1	DATE OF SERVICE	Same value as in request	М	

Response Message Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Rejected If Situational, Payer Situation		
This Segment is always sent				
This Segment is situational	X	Returned when needed for transmission level messaging		

	Response Message Segment Segment Identification (111-AM) = "20"			Claim Billing/Claim Rebill Accepted/Rejected
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RW	Imp Guide: Required if text is needed for clarification or detail.  Payer Requirement: Same as Imp.
				Guide

Response Insurance Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	Х	
This Segment is situational		

	Response Insurance Segment Segment Identification (111-AM) = "25"			Claim Billing/Claim Rebill Accepted/Rejected
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
3Ø1-C1	GROUP ID		RW	Imp Guide: Required if needed to identify the actual cardholder or employer group, to identify appropriate group number, when available.  Required to identify the actual group that was used when multiple group coverages exist.  Payer Requirement: Same as Imp. Guide
568-J7	PAYER ID QUALIFIER		RW	Imp Guide: Required if Payer ID (569-J8) is used.  Payer Requirement: Same as Imp. Guide

	Response Insurance Segment Segment Identification (111-AM) = "25"			Claim Billing/Claim Rebill Accepted/Rejected
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
569-J8	PAYER ID		RW	Imp Guide: Required to identify the ID of the payer responding.  Payer Requirement: Same as Imp. Guide
3Ø2-C2	CARDHOLDER ID		RW	Imp Guide: Required if the identification to be used in future transactions is different than what was submitted on the request.  Payer Requirement: Same as Imp. Guide

Response Status Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	X	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing/Claim Rebill Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	R = Reject	M	
5Ø3-F3	AUTHORIZATION NUMBER		RW	Imp Guide: Required if needed to identify the transaction.
				Payer Requirement: Same as Imp. Guide
51Ø-FA	REJECT COUNT	Maximum count of 5.	R	
511-FB	REJECT CODE		R	
546-4F	REJECT FIELD OCCURRENCE INDICATOR		RW	Imp Guide: Required if a repeating field is in error, to identify repeating field occurrence.  Payer Requirement: Same as Imp. Guide
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp. Guide
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp. Guide
526-FQ	ADDITIONAL MESSAGE INFORMATION		RW	Imp Guide: Required when additional text is needed for clarification or detail.  Payer Requirement: Same as Imp. Guide

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing/Claim Rebill Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.  Payer Requirement: Same as Imp. Guide
549-7F	HELP DESK PHONE NUMBER QUALIFIER	Ø3=Processor/ PBM	RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used.  Payer Requirement: Will be returned
55Ø-8F	HELP DESK PHONE NUMBER		RW	Imp Guide: Required if needed to provide a support telephone number to the receiver.  Payer Requirement: Will be returned

Response Claim Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	X	

	Response Claim Segment Segment Identification (111-AM) = "22"			Claim Billing/Claim Rebill Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = RxBilling	M	Imp Guide: For Transaction Code of "B1", in the Response Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		М	
551-9F	PREFERRED PRODUCT COUNT	Maximum count of 6.		Imp Guide: Required if Preferred Product ID (553-AR) is used.
				Payer Requirement: Same as Imp. Guide

Response DUR/PPS Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Rejected If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	Required if DUR information needs to be sent

	Response DUR/PPS Segment Segment Identification (111-AM) = "24"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
567-J6	DUR/PPS RESPONSE CODE COUNTER	Maximum 9 occurrences supported.	RW	Imp Guide: Required if Reason For Service Code (439-E4) is used.  Payer Requirement: Same as Imp Guide

	Response DUR/PPS Segment Segment Identification (111-AM) = "24"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
439-E4	REASON FOR SERVICE CODE		RW	Imp Guide: Required if utilization conflict is detected.
528-FS	CLINICAL SIGNIFICANCE CODE		RW	Payer Requirement: Same as Imp Guide Imp Guide: Required if needed to supply additional information for the utilization conflict.
				Payer Requirement: Same as Imp Guide
529-FT	OTHER PHARMACY INDICATOR		RW	Imp Guide: Required if needed to supply additional information for the utilization conflict.
				Payer Requirement: Same as Imp Guide.
53Ø-FU	PREVIOUS DATE OF FILL		RW	Imp Guide: Required if needed to supply additional information for the utilization conflict.
				Required if Quantity of Previous Fill (531-FV) is used.
				Payer Requirement: Same as Imp Guide.
531-FV	QUANTITY OF PREVIOUS FILL		RW	Imp Guide: Required if needed to supply additional information for the utilization conflict.  Required if Previous Date Of Fill (53Ø-FU) is used.
532-FW	DATABASE INDICATOR		RW	Payer Requirement: Same as Imp Guide.  Imp Guide: Required if needed to supply
532-FVV	DATABASE INDICATOR		RVV	additional information for the utilization conflict.
				Payer Requirement: Same as Imp Guide.
533-FX	OTHER PRESCRIBER INDICATOR		RW	Imp Guide: Required if needed to supply additional information for the utilization conflict.  Payer Requirement: Same as Imp Guide.
544-FY	DUR FREE TEXT MESSAGE		RW	Imp Guide: Required if needed to supply additional information for the utilization conflict.
				Payer Requirement: Same as Imp Guide.

# **CLAIM BILLING/CLAIM REBILL REJECTED/REJECTED RESPONSE**

Response Transaction Header Segment Questions	Check	Claim Billing/Claim Rebill Rejected/Rejected If Situational, Payer Situation
This Segment is always sent	X	

	Response Transaction Header Segment			Claim Billing/Claim Rebill Rejected/Rejected
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	М	

	Response Transaction Header Segment			Claim Billing/Claim Rebill Rejected/Rejected
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
1Ø3-A3	TRANSACTION CODE	B1, B3	M	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	M	
5Ø1-F1	HEADER RESPONSE STATUS	R = Rejected	M	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	M	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	M	
4Ø1-D1	DATE OF SERVICE	Same value as in request	M	

Response Message Segment Questions	Check	Claim Billing/Claim Rebill Rejected/Rejected If Situational, Payer Situation		
This Segment is always sent				
This Segment is situational	X	Returned when needed for transmission level messaging		

	Response Message Segment Segment Identification (111-AM) = "20"			Claim Billing/Claim Rebill Rejected/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RW	Imp Guide: Required if text is needed for clarification or detail.  Payer Requirement: Same as Imp. Guide

Response Status Segment Questions	Check	Claim Billing/Claim Rebill Rejected/Rejected If Situational, Payer Situation
This Segment is always sent	X	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing/Claim Rebill Rejected/Rejected
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	R = Reject	М	
51Ø-FA	REJECT COUNT	Maximum count of 5.	R	
511-FB	REJECT CODE		R	
546-4F	REJECT FIELD OCCURRENCE INDICATOR		RW	Imp Guide: Required if a repeating field is in error, to identify repeating field occurrence.
				Payer Requirement: Same as Imp. Guide
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp. Guide
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp. Guide
526-FQ	ADDITIONAL MESSAGE INFORMATION		RW	Imp Guide: Required when additional text is needed for clarification or detail.  Payer Requirement: Same as Imp. Guide

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing/Claim Rebill Rejected/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.  Payer Requirement: Same as Imp. Guide
549-7F	HELP DESK PHONE NUMBER QUALIFIER	Ø3=Processor/ PBM	RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used.  Payer Requirement: Will be returned
55Ø-8F	HELP DESK PHONE NUMBER		RW	Imp Guide: Required if needed to provide a support telephone number to the receiver.  Payer Requirement: Will be returned

<sup>\*\*</sup> End of Response Claim Billing/Claim Rebill (B1/B3) Payer Sheet \*\*

# MAINE GENERAL ASSISTANCE NCPDP VERSION D CLAIM REVERSAL

# REQUEST CLAIM REVERSAL

\*\* Start of Request Claim Reversal (B2) Payer Sheet \*\*

## **GENERAL INFORMATION**

Payer Name: Maine General Assistance	Date: November Ø5, 2Ø21	
Plan Name/Group Name: Maine General Assistance -	BIN: ØØ5526	PCN:MEPOPGA
MEPOPGA		

## FIELD LEGEND FOR COLUMNS

Payer Usage Column	Value	Explanation	Payer Situation Column
MANDATORY	M	The Field is mandatory for the Segment in the designated Transaction.	No
REQUIRED	R	The Field has been designated with the situation of "Required" for the Segment in the designated Transaction.	No
QUALIFIED REQUIREMENT	RW	"Required when". The situations designated have qualifications for usage ("Required if x", "Not required if y").	Yes
NOT USED	NA	The Field is not used for the Segment in the designated Transaction.  Not used are shaded for clarity for the Payer when creating the Template. For the actual Payer Template, not used fields must be deleted from the transaction (the row in the table removed).	No

Question	Answer
What is your reversal window? (If transaction is billed today	Maine General Assistance will
what is the timeframe for reversal to be submitted?)	accept reversal/ resubmission
	for 1 year from date of service

## **CLAIM REVERSAL TRANSACTION**

The following lists the segments and fields in a Claim Reversal Transaction for the NCPDP *Telecommunication Standard Implementation Guide Version D.Ø.* 

Transaction Header Segment Questions	Check	Claim Reversal If Situational, Payer Situation
		ii Situational, Fayer Situation
This Segment is always sent	X	
Source of certification IDs required in Software		
Vendor/Certification ID (11Ø-AK) is Payer Issued		
Source of certification IDs required in Software		
Vendor/Certification ID (11Ø-AK) is Switch/VAN		
issued		
Source of certification IDs required in Software	X	
Vendor/Certification ID (11Ø-AK) is Not used		

	Transaction Header Segment			Claim Reversal
Field#	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø1-A1	BIN NUMBER	ØØ5526	M	BIN for Maine General Assistance
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	M	
1Ø3-A3	TRANSACTION CODE	B2	M	Claim Reversal
1Ø4-A4	PROCESSOR CONTROL NUMBER	MEPOPGA	M	
1Ø9-A9	TRANSACTION COUNT	Ø1-Ø4	M	Ø1=One Occurrence
				Ø2=Two Occurrences
				Ø3=Three Occurrences
				Ø4= Four Occurrences

	Transaction Header Segment			Claim Reversal
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Ø1=National Provider	M	Only the NPI is supported
		Identifier		
2Ø1-B1	SERVICE PROVIDER ID		M	NPI of submitting pharmacy
4Ø1-D1	DATE OF SERVICE		M	
11Ø-AK	SOFTWARE	Blank fill	М	No other values supported
	VENDOR/CERTIFICATION ID			

Insurance Segment Questions	Check	Claim Reversal If Situational, Payer Situation
This Segment is always sent	X	
This Segment is situational		

	Insurance Segment Segment Identification (111-AM) = "Ø4"			Claim Reversal
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
3Ø2-C2	CARDHOLDER ID		M	
3Ø1-C1	GROUP ID			Imp Guide: Required if needed to match the reversal to the original billing transaction.
				Payer Requirement: Same as Imp. Guide

Claim Segment Questions	Check	Claim Reversal If Situational, Paver Situation
This Segment is always sent	Х	

	Claim Segment Segment Identification (111-AM) = "Ø7"			Claim Reversal
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER		М	Imp Guide: For Transaction Code of "B2", in the Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		М	
436-E1	PRODUCT/SERVICE ID QUALIFIER	ØØ – For compound submissions Ø1 – Universal Product Code (UPC) Ø2 – Health Related Item (HRI) Ø3 – National Drug Code (NDC)	М	
4Ø7-D7	PRODUCT/SERVICE ID		М	
4Ø3-D3	FILL NUMBER	Same value as original Claim Billing, if sent	RW	Imp Guide: Required if needed for reversals when multiple fills of the same Prescription/Service Reference Number (4Ø2-D2) occur on the same day.  Payer Requirement: Same as Imp Guide
	** End of Re	equest Claim Reversal (B2) Page	yer Sheet	**

# RESPONSE CLAIM REVERSAL PAYER SHEET

## **CLAIM REVERSAL ACCEPTED/APPROVED RESPONSE**

## \*\* Start of Claim Reversal Response (B2) Payer Sheet \*\*

#### **GENERAL INFORMATION**

Payer Name: Maine General Assistance	Date: November Ø5, 2Ø21		
Plan Name/Group Name: Maine General Assistance -	BIN: ØØ5526	PCN:MEPOPGA	
MEPOPGA			

#### **CLAIM REVERSAL ACCEPTED/APPROVED RESPONSE**

The following lists the segments and fields in a Claim Reversal response (Approved) Transaction for the NCPDP *Telecommunication Standard Implementation Guide Version D.Ø.* 

Response Transaction Header Segment Questions	Check	Claim Reversal – Accepted/Approved If Situational, Payer Situation
This Segment is always sent	X	

	Response Transaction Header Segment			Claim Reversal – Accepted/Approved
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	M	
1Ø3-A3	TRANSACTION CODE	B2	M	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	M	
5Ø1-F1	HEADER RESPONSE STATUS	A = Accepted	M	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	M	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	М	
4Ø1-D1	DATE OF SERVICE	Same value as in request	M	

Response Message Segment Questions	Check	Claim Reversal – Accepted/Approved If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	Provide general information when used for transmission-level messaging.

	Response Message Segment Segment Identification (111-AM) = "20"			Claim Reversal – Accepted/Approved
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RW	Imp Guide: Required if text is needed for clarification or detail.  Payer Requirement: Same as Imp. Guide

Response Status Segment Questions	Check	Claim Reversal – Accepted/Approved If Situational, Payer Situation
This Segment is always sent	X	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Reversal – Accepted/Approved
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	·
112-AN	TRANSACTION RESPONSE STATUS	A = Approved	М	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Reversal – Accepted/Approved
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø3-F3	AUTHORIZATION NUMBER		RW	Imp Guide: Required if needed to identify the transaction.
547-5F	APPROVED MESSAGE CODE COUNT	Maximum count of 5.	RW	Payer Requirement: Same as Imp. Guide Imp Guide: Required if Approved Message Code (548-6F) is used.
548-6F	APPROVED MESSAGE CODE		RW	Payer Requirement: Same as Imp. Guide Imp Guide: Required if Approved Message Code Count (547-5F) is used and the sender needs to communicate additional follow up for a potential opportunity.  Payer Requirement: Same as Imp. Guide
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp. Guide
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp. Guide
526-FQ	ADDITIONAL MESSAGE INFORMATION		RW	Imp Guide: Required when additional text is needed for clarification or detail.  Payer Requirement: Same as Imp. Guide
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.  Payer Requirement: Same as Imp. Guide
549-7F	HELP DESK PHONE NUMBER QUALIFIER	Ø3=Processor/ PBM	RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used.  Payer Requirement: Will be returned
55Ø-8F	HELP DESK PHONE NUMBER		RW	Imp Guide: Required if needed to provide a support telephone number to the receiver.  Payer Requirement: Will be returned

Response Claim Segment Questions	Check	Claim Reversal – Accepted/Approved If Situational, Payer Situation
This Segment is always sent	X	

	Response Claim Segment Segment Identification (111-AM) = "22"			Claim Reversal – Accepted/Approved
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = RxBilling	M	Imp Guide: For Transaction Code of "B2", in the Response Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		M	

## **CLAIM REVERSAL ACCEPTED/REJECTED RESPONSE**

Response Transaction Header Segment Questions	Check	Claim Reversal - Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	X	

	Response Transaction Header Segment			Claim Reversal – Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	М	
1Ø3-A3	TRANSACTION CODE	B2	М	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	М	
5Ø1-F1	HEADER RESPONSE STATUS	A = Accepted	М	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	М	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	М	
4Ø1-D1	DATE OF SERVICE	Same value as in request	М	

Response Message Segment Questions	Check	Claim Reversal - Accepted/Rejected If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	Χ	Returned when needed for transmission level messaging

	Response Message Segment Segment Identification (111-AM) = "20"			Claim Reversal – Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RW	Imp Guide: Required if text is needed for clarification or detail.  Payer Requirement: Same as Imp. Guide

Response Status Segment Questions	Check	Claim Reversal - Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	X	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Reversal – Accepted/Rejected
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	R = Reject	М	
5Ø3-F3	AUTHORIZATION NUMBER		R	
51Ø-FA	REJECT COUNT	Maximum count of 5.	R	
511-FB	REJECT CODE		R	

	Response Status Segment Segment Identification (111-AM) =			Claim Reversal – Accepted/Rejected
	"21"			
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
546-4F	REJECT FIELD OCCURRENCE INDICATOR		RW	Imp Guide: Required if a repeating field is in error, to identify repeating field occurrence.
				Payer Requirement: Same as Imp. Guide
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.
				Payer Requirement: Same as Imp. Guide
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.
				Payer Requirement: Same as Imp. Guide
526-FQ	ADDITIONAL MESSAGE INFORMATION		RW	Imp Guide: Required when additional text is needed for clarification or detail.
				Payer Requirement: Same as Imp. Guide
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.
				Payer Requirement: Same as Imp. Guide
549-7F	HELP DESK PHONE NUMBER QUALIFIER	Ø3=Processor/ PBM	RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used.
				Payer Requirement: Same as Imp. Guide
55Ø-8F	HELP DESK PHONE NUMBER		RW	Imp Guide: Required if needed to provide a support telephone number to the receiver.
				Payer Requirement: Same as Imp. Guide

Response Claim Segment Questions	Check	Claim Reversal - Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	X	

	Response Claim Segment Segment Identification (111-AM) = "22"			Claim Reversal – Accepted/Rejected
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = RxBilling	M	Imp Guide: For Transaction Code of "B2", in the Response Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		М	

# **CLAIM REVERSAL REJECTED/REJECTED RESPONSE**

Response Transaction Header Segment	Check	Claim Reversal - Rejected/Rejected
Questions		If Situational, Payer Situation
This Segment is always sent	X	

	Response Transaction Header Segment			Claim Reversal – Rejected/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	М	
1Ø3-A3	TRANSACTION CODE	B2	M	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	M	
5Ø1-F1	HEADER RESPONSE STATUS	A = Accepted	M	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	M	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	М	
4Ø1-D1	DATE OF SERVICE	Same value as in request	M	

Response Message Segment Questions	Check	Claim Reversal – Rejected/Rejected If Situational, Payer Situation
This Segment is always sent		
This Segment is situational		

	Response Message Segment Segment Identification (111-AM) = "20"			Claim Reversal - Rejected/Rejected
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RW	Imp Guide: Required if text is needed for clarification or detail.  Payer Requirement: Same as Imp. Guide

Response Status Segment Questions	Check	Claim Reversal - Rejected/Rejected If Situational, Payer Situation
This Segment is always sent	X	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Reversal – Rejected/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	R = Reject	М	
5Ø3-F3	AUTHORIZATION NUMBER		R	
51Ø-FA	REJECT COUNT	Maximum count of 5.	R	
511-FB	REJECT CODE		R	
546-4F	REJECT FIELD OCCURRENCE INDICATOR		RW	Imp Guide: Required if a repeating field is in error, to identify repeating field occurrence.  Payer Requirement: Same as Imp. Guide
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp. Guide
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp. Guide

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Reversal – Rejected/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
526-FQ	ADDITIONAL MESSAGE INFORMATION		RW	Imp Guide: Required when additional text is needed for clarification or detail.
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Payer Requirement: Same as Imp. Guide Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.  Payer Requirement: Same as Imp. Guide
549-7F	HELP DESK PHONE NUMBER QUALIFIER	Ø3=Processor/ PBM	RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used.  Payer Requirement: Will be returned
55Ø-8F	HELP DESK PHONE NUMBER		RW	Imp Guide: Required if needed to provide a support telephone number to the receiver.  Payer Requirement: Will be returned

\*\* End of Claim Reversal (B2) Response Payer Sheet \*\*