



Population Health

Drive Better Health Outcomes and Lower Costs



Mastering population health management is no small feat.

Payers accustomed to the decades-old model of individual care encounters based on need now share responsibility for the health of millions of people. It's a revolutionary concept with numerous challenges, from obtaining actionable data to securing the cooperation of providers and members.

Fortunately, Change Healthcare consultants are prepared to help payers achieve success in all areas of population health management, including data analytics, engagement, risk reduction, outcomes, cost, and member satisfaction.

Our services include:

- Strategic Planning
- Program and Population Health Assessment
- Operating Model and Business Design
- Clinical System Assessment, Selection, and Implementation
- Clinical Operations Business Optimization
- Accreditation Preparation and Readiness Reviews
- Information Management Reporting (strategy and implementation)

A Successful Population Health Strategy Begins and Ends With Data

Use data to design, implement, and track interventions to address the acuity and risk-level of your unique member population.

Data Analytics and Engagement

Change Healthcare consultants are subject matter experts in aligning technologies to support population health strategies.

We work with you and your technology vendors to help you become agile in data aggregation and analytics so you can stratify your unique member population by risk and acuity. We then help you glean actionable insights to develop an effective strategy for engaging both members and their providers. By customizing interventions, you can facilitate preventative care behaviors, chronic-disease management, and care compliance, which can lead to improved HEDIS and STAR ratings.

Risk Reduction and Outcomes

Successful population health management focuses on all members – from those with age-related risk to individuals with chronic conditions to patients with high readmission rates. We help you develop care management programs that complement one another while meeting complex regulatory and reporting requirements. Through alignment of products and services, you can participate in multiple initiatives to leverage your reach and effectiveness, with the end-goals of coordinating and expediting care and eliminating gaps in care. Data analytics measure the effectiveness of your care management programs via outcomes.

Cost and Member Satisfaction

Collaborative care and value-based care models are transforming healthcare. We partner with PCMHs, FQHCs, ACOs and health plans to help navigate the path to improved outcomes, lower costs, and higher member satisfaction.

Data analytics enable you to determine the impact of your population health strategies on both cost and member satisfaction.

About Change Healthcare

Change Healthcare is inspiring a better healthcare system. Working alongside our customers and partners, we leverage our software and analytics, network solutions and technology-enabled services to help them improve efficiency, reduce costs, increase cash flow, and more effectively manage complex workflows. Together, we are accelerating the journey toward improved lives and healthier communities.