



Announcement

CHANGE
HEALTHCARE

April 8, 2020

COVID-19 CPT Codes and Telephone Services

Dear Valued Customer,

The following information applies to ClaimsXten Solutions, which includes ClaimsXten and ClaimsXten Select. This communication pertains to CPT codes for physician and non-physician telephone services as well as new COVID-19 codes 87635, G2023 and G2024 as relevant to the coronavirus.

CMS:

Transmittal 4540, dated Feb. 27, 2020, is being rescinded and replaced by Transmittal 10039, dated, April 6, 2020, to make MPFSDB file revisions for COVID-19. Updates for codes G2023, G2024, 87635, 98966, 98967, 98968, 99441, 99442, and 99443, have been added to the April 2020 MPFSDB update file.

As part of the COVID-19 public health emergency, the following codes have been revised per guidance provided in the interim final rule with comment (IFC) entitled, **Medicare Program and Medicaid Program; Revisions in Response to the COVID-19 Public Health Emergency (CMS-1744-IFC)**, effective for dates of service March 1, 2020, and after.

Physician and non-physician telephone services codes 98966-98968 and 99441-99443 have been changed from a physician fee schedule status indicator of "N" noncovered, to status indicator "A" active code. These changes are effective March 1, 2020.

The following new codes are assigned a physician fee schedule status indicator of "X" effective March 1, 2020, and after. Status indicator "X" represents items or services that are not in the statutory definition of "physician services."

- G2023 Status indicator=X, there are no RVUs, payment policy indicators do not apply
- G2024 Status indicator=X, there are no RVUs, payment policy indicators do not apply

The following new code is assigned a physician fee schedule status indicator of "X" effective March 13, 2020, and after. Status indicator "X" represents items or services that are not in the statutory definition of "physician services."

- 87635 Status indicator=X, there are no RVUs, payment policy indicators do not apply

Editing:

Codes 98966-98968 and 99441-99443 are being end dated as status indicator "N" in Content Manager category CMS_STATUS_IND for the CMS_STATUS_SCE_MADV rule as well as in the category CPT_NOT_COVERED_HCFA and CPT_NOT_COV_HCFA_ALL for the CPT_NOT_COVERED rule. Therefore, these codes will no longer fire as non-covered effective March 1, 2020.

HCPCS codes G2023, G2024 and 87635 are being added to CPT_NOT_COV_HCFA_ALL category as status indicator of "X." Therefore, these codes will be denied as they are considered as statutory exclusions.

These changes will be made available by April 8, 2020.

Action	Code	Description
End Date as status "N" effective 02/29/2020	98966	TELEPHONE ASSESSMENT AND MANAGEMENT SERVICE PROVIDED BY A QUALIFIED NONPHYSICIAN HEALTH CARE PROFESSIONAL TO AN ESTABLISHED PATIENT, PARENT, OR GUARDIAN NOT ORIGINATING FROM A RELATED ASSESSMENT AND MANAGEMENT SERVICE PROVIDED WITHIN THE PREVIOUS 7 DAYS NOR LEADING TO AN ASSESSMENT AND MANAGEMENT SERVICE OR PROCEDURE WITHIN THE NEXT 24 HOURS OR SOONEST AVAILABLE APPOINTMENT; 5-10 MINUTES OF MEDICAL DISCUSSION
End Date as status "N" effective 02/29/2020	98967	TELEPHONE ASSESSMENT AND MANAGEMENT SERVICE PROVIDED BY A QUALIFIED NONPHYSICIAN HEALTH CARE PROFESSIONAL TO AN ESTABLISHED PATIENT, PARENT, OR GUARDIAN NOT ORIGINATING FROM A RELATED ASSESSMENT AND MANAGEMENT SERVICE PROVIDED WITHIN THE PREVIOUS 7 DAYS NOR LEADING TO AN ASSESSMENT AND MANAGEMENT SERVICE OR PROCEDURE WITHIN THE NEXT 24 HOURS OR SOONEST AVAILABLE APPOINTMENT; 11-20 MINUTES OF MEDICAL DISCUSSION
End Date as status "N" effective 02/29/2020	98968	TELEPHONE ASSESSMENT AND MANAGEMENT SERVICE PROVIDED BY A QUALIFIED NONPHYSICIAN HEALTH CARE PROFESSIONAL TO AN ESTABLISHED PATIENT, PARENT, OR GUARDIAN NOT ORIGINATING FROM A RELATED ASSESSMENT AND MANAGEMENT SERVICE PROVIDED WITHIN THE PREVIOUS 7 DAYS NOR LEADING TO AN ASSESSMENT AND MANAGEMENT SERVICE OR PROCEDURE WITHIN THE NEXT 24 HOURS OR SOONEST AVAILABLE APPOINTMENT; 21-30 MINUTES OF MEDICAL DISCUSSION

End Date as status "N" effective 02/29/2020	99441	TELEPHONE EVALUATION AND MANAGEMENT SERVICE BY A PHYSICIAN OR OTHER QUALIFIED HEALTH CARE PROFESSIONAL WHO MAY REPORT EVALUATION AND MANAGEMENT SERVICES PROVIDED TO AN ESTABLISHED PATIENT, PARENT, OR GUARDIAN NOT ORIGINATING FROM A RELATED E/M SERVICE PROVIDED WITHIN THE PREVIOUS 7 DAYS NOR LEADING TO AN E/M SERVICE OR PROCEDURE WITHIN THE NEXT 24 HOURS OR SOONEST AVAILABLE APPOINTMENT; 5-10 MINUTES OF MEDICAL DISCUSSION
End Date as status "N" effective 02/29/2020	99442	TELEPHONE EVALUATION AND MANAGEMENT SERVICE BY A PHYSICIAN OR OTHER QUALIFIED HEALTH CARE PROFESSIONAL WHO MAY REPORT EVALUATION AND MANAGEMENT SERVICES PROVIDED TO AN ESTABLISHED PATIENT, PARENT, OR GUARDIAN NOT ORIGINATING FROM A RELATED E/M SERVICE PROVIDED WITHIN THE PREVIOUS 7 DAYS NOR LEADING TO AN E/M SERVICE OR PROCEDURE WITHIN THE NEXT 24 HOURS OR SOONEST AVAILABLE APPOINTMENT; 11-20 MINUTES OF MEDICAL DISCUSSION
End Date as status "N" effective 02/29/2020	99443	TELEPHONE EVALUATION AND MANAGEMENT SERVICE BY A PHYSICIAN OR OTHER QUALIFIED HEALTH CARE PROFESSIONAL WHO MAY REPORT EVALUATION AND MANAGEMENT SERVICES PROVIDED TO AN ESTABLISHED PATIENT, PARENT, OR GUARDIAN NOT ORIGINATING FROM A RELATED E/M SERVICE PROVIDED WITHIN THE PREVIOUS 7 DAYS NOR LEADING TO AN E/M SERVICE OR PROCEDURE WITHIN THE NEXT 24 HOURS OR SOONEST AVAILABLE APPOINTMENT; 21-30 MINUTES OF MEDICAL DISCUSSION
ADD as status "X" effective 3/13/2020	87635	INFECTIOUS AGENT DETECTION BY NUCLEIC ACID (DNA OR RNA); SEVERE ACUTE RESPIRATORY SYNDROME CORONAVIRUS 2 (SARS-COV-2) (CORONAVIRUS DISEASE [COVID-19]), AMPLIFIED PROBE TECHNIQUE
ADD as status "X" effective 3/1/2020	G2023	SPECIMEN COLLECTION FOR SEVERE ACUTE RESPIRATORY SYNDROME CORONAVIRUS 2 (SARS-COV-2) (CORONAVIRUS DISEASE [COVID-19]), ANY SPECIMEN SOURCE
ADD as status "X" effective 3/1/2020	G2024	SPECIMEN COLLECTION FOR SEVERE ACUTE RESPIRATORY SYNDROME CORONAVIRUS 2 (SARS-COV-2) (CORONAVIRUS DISEASE [COVID-19]), FROM AN INDIVIDUAL IN A SNF OR BY A LABORATORY ON BEHALF OF A HHA, ANY SPECIMEN SOURCE

Learn how Change Healthcare is providing technology and business support during the COVID-19 crisis:
www.changehealthcare.com/covid-19.

Contact Information

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Thanks for your attention to this announcement,

Change Healthcare

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