

A Trusted Advisor to the Healthcare System

Who We Are

Change Healthcare is creating a stronger, more efficient healthcare system.

From our central, interconnected position at the center of healthcare, we are uniquely suited to support policy makers working on complex issues for the American healthcare system. Our solutions are designed to improve clinical decision making, simplify billing, collection and payment processes, and enable a better patient experience.

15 Billion

BILLING TRANSACTIONS ANNUALLY

\$1.5 Trillion

HEALTHCARE CLAIMS ANNUALLY

1,000,000

PHYSICIANS

125,000

DENTISTS

6,000

HOSPITALS AND HEALTH SYSTEMS

700

LABORATORIES

2,400

PAYER CONNECTIONS

1 in 3

PATIENT RECORDS PASS THROUGH CHANGE HEALTHCARE SYSTEMS

Key Areas of Policy Expertise



Supporting Interoperability

- Trusted Exchange Framework and Common Agreement (TEFCA) principles and FHIR-based APIs
- Privacy and confidentiality of de-identified health data
- HIPAA modernization
- Advanced data access for research



Enabling Value-Based Care

- Integration of Appropriate Use Criteria (AUC) into clinical workflow
- Standardizing the use of Electronic Prior Authorization (ePA)
- Data and analytics supporting quality measurements and value-based payments



Promoting Consumer Engagement and Transparency

- Consumer access to and engagement with their health data
- Consumer friendly price and quality transparency
- Virtual care through telehealth connectivity
- Cost and quality data translated into actionable information



Our Solutions

We offer software and analytics, network solutions, and technology-enabled services to help create a stronger, more collaborative healthcare system. We help deliver measurable value not only at the point of care, but also before, after, and between care episodes.

- Our **provider solutions** help providers increase patient access, ensure clinically appropriate care, and manage claims and payments across the revenue cycle.

- Our **payer solutions** address payment accuracy, consumer and member engagement, network management, and the transition to value-based payment.
- Our interoperable **Intelligent Healthcare Platform™** solution leverages our vast scale of financial and administrative networks to provide connected, data-rich solutions that meet the dynamic needs of providers, consumers, and payers.

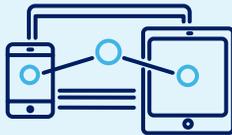
Our Locations

We have development, service, and data operations centers in **30+ states**.

Key Locations

- Nashville, TN (Headquarters)
- San Francisco, CA
- Atlanta, GA
- Boston, MA
- Chicago, IL
- Philadelphia, PA

Our Focus



A Connected Healthcare Ecosystem

With our partners, we accelerate interoperability, helping reduce the time and effort needed to track down patients' medical records, and advance population and public health.



Reducing the Costs of Healthcare

We are committed to helping our customers deliver better care and realize improved outcomes. We help payers and providers process clean claims, improve denial and appeals management, optimize revenue performance, improve payment accuracy, and facilitate value-based care.



Improving Quality Outcomes

Payers, providers, and policymakers alike recognize the importance of the shift to value-based care. Through a combination of analytic tools and care coordination services, we help providers reach their patient populations to improve outcomes and enhance the patient experience, both in-person and virtually.



About Change Healthcare

Change Healthcare (Nasdaq: CHNG) is a leading independent healthcare technology company that provides data and analytics-driven solutions to improve clinical, financial and patient engagement outcomes in the U.S. healthcare system. We are a key catalyst of a value-based healthcare system, accelerating the journey toward improved lives and healthier communities.

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