



CHARGE INSIGHT

**REVENUE LEAKAGE
ANALYTICS**

Advanced
reimbursement
analytics to increase
net revenue up to 1%

SOFTWARE AND ANALYTICS | NETWORK SOLUTIONS | TECHNOLOGY-ENABLED SERVICES

ADVANCED REIMBURSEMENT ANALYTICS TO IDENTIFY **REVENUE OPPORTUNITIES**

When hospitals operate effectively and efficiently, they can deliver better patient care and achieve better patient outcomes. After investing in high-quality care, hospitals are routinely under-reimbursed because of missed charges and underpayments.

As part of the Revenue Performance platform, Charge Insight is an intuitive, cloud-based solution that works with your hospital's existing system to identify missing charges in patients' accounts, both pre- and post-bill. We use advanced machine-learning algorithms that identify missing charges accurately, prioritize records for review by auditors for maximum impact, and automatically learn from feedback for the greatest ongoing impact.

Charge Insight plugs revenue leakage and restores revenue by:

- **Finding more missing charges:** Even if you're using rules-based or auditor-based systems, we can find you more missing charges – up to 1% net revenue.
- **Making your auditors more efficient:** Our analytics-powered workflow prioritizes accounts based on the probability that a detected charge is actually missing and the amount of revenue likely to be recovered by addressing the missing charge.
- **Empowering easy management and oversight:** Managers have quick and easy access to key auditor metrics such as volume of invoices reviewed and total dollars flagged.
- **Learning and adjusting automatically:** Auditors can provide feedback that helps the system learn and improve on its own, without involving IT or management.

Physician billing can be incorporated into Charge Insight to maximize impact.

As a cloud-based solution, no additional IT investment is required.

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